STATE OF DELAWARE



DELAWARE DEPARTMENT OF TRANSPORTATION DISADVANTAGED BUSINESS ENTERPRISE

PROGRAM PLAN

October2017



Table of Contents

I.	INTRODUCTION	3
II.	OBJECTIVES/POLICY STATEMENT (§26.1, §26.23)	5
III.	DEFINITIONS OF TERMS (§26.5)	7
IV.	GENERAL PROVISIONS	13
No	ONDISCRIMINATION (§26.7)	13
	BE Program Updates (§26.21)	
	ON-COMPLIANCE COMPLAINT PROCESS (§26.103)	
	JOTAS (§26.43)	
	BE LIAISON OFFICER (§26.25)	
	DERAL FINANCIAL ASSISTANCE AGREEMENT ASSURANCE (§26.13)	
	BE FINANCIAL INSTITUTIONS (§26.27)	
	BE DIRECTORY (§26.31)	
	VERCONCENTRATION (§26.33)	
V.	MONITORING, ENFORCEMENT, AND SANCTIONS	
	ONTRACT REQUIRED CLAUSES	
	ON-DISCRIMINATION CLAUSE (§26.13)	
	ETAINAGE	
	OMINISTRATIVE RESOLUTION FOR PROMPT PAYMENT ISSUES	
	ONITORING AND ENFORCEMENT MECHANISMS (§26.37, §26.107)	
	OJECT MONITORING	
	YMENT MONITORING	
AL	LOWABLE SANCTIONS AS A RESULT OF NON-COMPLIANCE	24
VI.	SMALL BUSINESS PARTICIPATION WITHIN THE DBE PROGRAM (26.39)	25
Fin	NANCIAL SIZE STANDARD	29
EM	MPLOYEE SIZE STANDARD	30
NA	AICS CODES	31
VII.	DBE GOALS	33
Ov	verall Goals (§26.45)	33
	ANSIT VEHICLE MANUFACTURER (TVM) GOALS (§26.49)	
	NALTIES FOR FAILING TO MEET OVERALL GOALS (§26.47)	
	ONTRACT GOALS (§26.51)	
	OOD FAITH EFFORTS (§26.53)	
	DOD FAITH EFFORTS AND CHANGE ORDERS (§26.53)	
	DUNTING DBE PARTICIPATION (§26.55)	
	DUNTING DBE TEMPORARY TRAFFIC CONTROL FIRMS PREVIOUS TO AWARDDIMMERCIALLY USEFUL FUNCTION	
VIII.		
	ZE STANDARDS FOR SMALL BUSINESSES (§26.65(A))	
	RSONAL NET WORTH	49 50

Co	NTROL AND INDEPENDENCE	50
ON	ILINE CERTIFICATION PROCESS (§26.81-26.83)	51
	ST-CERTIFICATION REVIEW	
No	TICES OF CHANGE AND NO CHANGE AFFIDAVITS (§26.83) – ONLINE SYSTEM	56
	OCEDURES FOR REMOVAL OF DBE ELIGIBILITY (§26.87)	
IX.	INFORMATION COLLECTION, REPORTING, AND RETENTION	60
Вп	DDERS LIST	60
Mo	ONITORING PAYMENTS TO DBES	61
REPORTING		61
Χ.	CONFIDENTIALITY	62
XI.	COMMON TRANSPORTATION-INDUSTRY NAICS PAIRED WITH CURRENT DBE	
PRO	GRAM SIZE STANDARDS*	62
XII.	DELDOT DBE PROGRAM ORGANIZATIONAL CHART	65
XIII.	DELDOT DBE GOOD FAITH EFFORT FORMS	66
XIV.	DELDOT UNIFORM CERTIFICATION APPLICATION	68
XV.	RACE-NEUTRAL & RACE-CONSCIOUS PARTICIPATION	68

DELAWARE DEPARTMENT OF TRANSPORTATION DBE Program 49 CFR Part 26

I. INTRODUCTION

The US Department of Transportation (USDOT) has had in effect for more than 20 years a policy of helping small businesses owned and controlled by socially and economically disadvantaged individuals, including minorities and women, in participating in contracting opportunities created by USDOT financial assistance programs. The USDOT, through its Operating Administrations, distributes billions annually to help finance thousands of projects across the country. Approximately 85 percent of the assistance dollars is for construction. The major portion of the construction funds is allocated to State highway and transportation agencies for highway construction. The balance is provided to local public transit and airport authorities for mass transit and airport facilities.

In 1983, Congress enacted the first Disadvantaged Business Enterprise (DBE) statutory provision. This provision required the Department to ensure that at least ten percent of the funds authorized for the highway and transit Federal financial assistance programs be expended with DBEs. In 1987, Congress re-authorized and amended the statutory DBE program. In the transportation legislation of that year, Congress, among other changes, added women to the groups presumed to be disadvantaged. Since 1987 the USDOT has established a single DBE goal, encompassing firms owned by women and minority group members.

USDOT DBE regulations require recipients of DOT Federal financial assistance to establish goals for the participation of disadvantaged businesses and to certify the eligibility of DBE firms to participate in their DOT-assisted contracts. Each State transportation agency is required to establish narrowly-tailored DBE goals. The Delaware Department of Transportation (DelDOT) evaluates each of their USDOT-assisted contracts and establishes contract-specific DBE subcontracting goals to ensure nondiscrimination in federally-assisted procurements.

In order for small businesses owned by minorities and women to participate in DelDOT's DBE Program, and in accordance with federal regulations, those firms must apply for and receive certification as a DBE. To be certified as a DBE, a firm must be a small business, at least 51% owned and controlled by socially and economically disadvantaged individuals.

The overall objective of the DelDOT DBE Program is to ensure nondiscrimination in the award and administration of all DelDOT contracts.

The USDOT has enacted strict guidelines for which recipients of federal financial aid must follow to involve small business enterprises in transportation projects. In order to qualify for continued financial assistance, each state Department of Transportation, including its operating elements, must enact and carry out a Disadvantaged Business Enterprise Program. Following is the program, which has been developed by DelDOT.

In addition to this plan, all firms wishing to participate in DelDOT contracts must comply with all provisions of the rules and regulations adopted by the USDOT for DBE participation in Federal financially assisted contracts (49 CFR Part 26).

In order to remain within the confines of 49 CFR Part 26 and the State's bidding statutes, those sections of the program dealing with contract clauses, overall and contract goals, certification requirements, and awarded selection procedures, shall pertain only to United States Department of Transportation financially assisted contracts.

The current version of 49 CFR Part 26 can be found here: eCFR — Code of Federal Regulations

II. OBJECTIVES/POLICY STATEMENT (§26.1, §26.23)

The Delaware Department of Transportation (DelDOT) has established a Disadvantaged Business Enterprise (DBE) program in accordance with the regulations of the U.S. Department of Transportation (U DOT), 49 CFR Part 26. As a recipient of Federal funds, DelDOT is required to administer a DBE program in compliance with all laws, regulations, Executive Orders and guidance. As a condition of receiving Federal financial assistance from USDOT, DelDOT has signed this assurance that it will comply with 49 CFR Part 26. It is the policy of DelDOT to ensure that DBEs, as defined in Part 26, have an equal opportunity to participate in the award of USDOT-assisted contracts. It is also our policy:

- To ensure nondiscrimination in the award and administration of DOT-assisted contracts;
- To create a level playing field on which DBEs can compete fairly for and participate in DOT-assisted contracts and/or subcontracts;
- To ensure that the DBE Program is narrowly tailored in accordance with applicable law;
- To ensure that only firms that fully meet 49 CFR Part 26 eligibility standards are permitted to participate as DBEs;
- To help remove barriers to the participation of DBEs in DOT-assisted contracts;
- To promote the use of DBEs in all types of federally-assisted contracts and procurement activities (including consultant/professional services agreements) conducted by DelDOT:
- To assist the development of firms that can compete successfully in the marketplace outside the DBE Program; and
- To provide appropriate flexibility to recipients of Federal financial assistance in establishing and providing opportunities for DBEs.

The DBE Program Manager has been designated as the DBE Liaison Officer (DBELO) for DelDOT and will serve as the responsible contact for the DelDOT plan, and will work in conjunction with the appointed DBE Liaison Officer for the Delaware Transit Corporation; that person currently being the DTC Director of Civil Rights. It is the responsibility of the DelDOT DBE Program Manager to implement all aspects of the DBE program for the FHWA portion of the program. The Delaware Transit Corporation (DTC) appointed DBE Liaison Officer will implement the FTA portion of the program. Implementation of the DBE program is accorded the same priority as compliance with all other legal obligations incurred by DelDOT in its financial assistance agreements with the U.S. Department of Transportation.

DelDOT has disseminated this policy statement to the Directors of each division within DelDOT and all the components of our organization. We have distributed this statement to the DBE and non-DBE business communities that perform work on DOT-assisted contracts

via an advertisement in the Delaware Capitol Review, by sending direct mail notifications to those vendors, contractors, consultants, and suppliers registered with DelDOT or by posting on the DelDOT website and the Delaware Transit Corporation website.

Date:

Jennifer Cohan, Secretary

Delaware Department of Transportation

III. <u>DEFINITIONS OF TERMS (§26.5)</u>

<u>Affiliation</u> has the same meaning the term has in the Small Business Administration (SBA) regulations, 13 CFR Part 121.

- Except as otherwise provided in 13 CFR Part 121, concerns are affiliates of each other when, either directly or indirectly:
 - One concern controls or has the power to control the other; or
 - o A third party or parties controls or has the power to control both; or
 - o An identity of interest between or among parties exists such that affiliation may be found.
- In determining whether affiliation exists, it is necessary to consider all appropriate factors, including common ownership, common management, and contractual relationships. Affiliates must be considered together in determining whether a concern meets small business size criteria and the statutory cap on the participation of firms in the DBE program.

<u>Alaska Native</u> means a citizen of the United States who is a person of one-fourth degree or more Alaskan Indian (including Tsimshian Indians not enrolled in the Metlaktla Indian Community), Eskimo, or Aleut blood, or a combination of those bloodlines. The term includes, in the absence of proof of a minimum blood quantum, any citizen whom a Native village or Native group regards as an Alaska Native if their father or mother is regarded as an Alaska Native.

<u>Alaska Native Corporation</u> (ANC) means any Regional Corporation, Village Corporation, Urban Corporation, or Group Corporation organized under the laws of the State of Alaska in accordance with the Alaska Native Claims Settlement Act, as amended (43 U.S.C. 1601, et seq.).

<u>Assets</u> mean all the property of a person available for paying debts or for distribution, including one's respective share of jointly held assets. This includes, but is not limited to, cash on hand and in banks, savings accounts, IRA or other retirement accounts, accounts receivable, life insurance, stocks and bonds, real estate, and personal property.

<u>Broker</u> is an individual or firm that acts as an agent in arranging a deal, sale, or contract. A broker serves as a mediator between a buyer and seller by arranging or expediting a supply of materials for another firm to use.

Business, business concern or business enterprise means an entity organized for profit with a place of business located in the United States, and which operates primarily within the United States or which makes a significant contribution to the United States economy through payment of taxes or use of American products, materials, or labor.

<u>CFR</u> – The Code of Federal Regulations (CFR) is the codification of the general and permanent rules and regulations (sometimes called administrative law) published in the Federal Register by the executive departments and agencies of the federal government of the United States.

Compliance means that a recipient has correctly implemented the requirements of this part.

<u>Contingent Liability</u> means a liability that depends on the occurrence of a future and uncertain event. This includes, but is not limited to, guaranty for debts owed by the applicant concern, legal claims and judgments, and provisions for federal income tax.

<u>Contract</u> means a legally binding relationship obligating a seller to furnish supplies or services (including, but not limited to, construction and professional services) and the buyer to pay for them. For purposes of this part, a lease is considered to be a contract.

<u>Contractor</u> means one who participates, through a contract or subcontract (at any tier), in a DOT-assisted highway, transit, or airport program.

<u>Days</u> mean calendar days. In computing any period of time described in this part, the day from which the period begins to run is not counted, and when the last day of the period is a Saturday, Sunday, or Federal holiday, the period extends to the next day that is not a Saturday, Sunday, or Federal holiday. Similarly, in circumstances where the recipient's offices are closed for all or part of the last day, the period extends to the next day on which the agency is open.

<u>DBELO</u> –The Disadvantaged Business Enterprise Liaison Officer (DBELO) is responsible for developing, implementing and monitoring the DBE program, in coordination with other appropriate officials.

<u>Department or DOT</u> means the U.S. Department of Transportation, including the Office of the Secretary, the Federal Highway Administration (FHWA), the Federal Transit Administration (FTA), and the Federal Aviation Administration (FAA).

<u>Disadvantaged Business Enterprise (DBE)</u> means a for-profit small business concern that is at least 51 percent owned by one or more individuals who are both socially and economically disadvantaged or, in the case of a corporation, in which 51 percent of the stock is owned by one or more such individuals; and whose management and daily business operations are controlled by one or more of the socially and economically disadvantaged individuals who own it. All DBE's are small businesses by definition and thus qualify automatically to participate in the DelDOT Small Business Program.

<u>POCR</u> –The Departmental Office of Civil Rights (DOCR) enforces civil rights laws and regulations, which prohibit workplace discrimination on the basis of race, color, national origin, sex, disability, religion and age in employment and the provision of government services. The DOCR office is responsible for ensuring that recipients of funds from the Department of Transportation (DOT) conduct their Federal assisted programs and activities in a non-discriminatory manner and in accordance with United States civil rights laws and labor laws.

<u>DOT-assisted contract</u> means any contract between a recipient and a contractor (at any tier) funded in whole or in part with DOT financial assistance, including letters of credit or loan guarantees, except a contract solely for the purchase of land.

<u>FHWA</u> – The Federal Highway Administration (FHWA) is one of the three major operating administrations involved in the DBE program.

<u>FTA</u> – The Federal Transit Administration (FTA) is one of the three major operating administrations involved in the DBE program

FAA – Federal Aviation Administration

<u>Good faith efforts</u> means efforts to achieve a DBE goal or other requirement of this part which, by their scope, intensity, and appropriateness to the objective, can reasonably be expected to fulfill the program requirement.

<u>Home state</u> means the state in which a DBE firm or applicant for DBE certification maintains its principal place of business.

<u>Immediate family member</u> means father, mother, husband, wife, son, daughter, brother, sister, grandmother, grandfather, grandson, granddaughter, mother-in-law, father-in-law and domestic partner and civil unions recognized under the state law.

<u>Indian tribe</u> means any Indian tribe, band, nation, or other organized group or community of Indians, including any ANC, which is recognized as eligible for the special programs and services provided by the United States to Indians because of their status as Indians, or is recognized as such by the State in which the tribe, band, nation, group, or community resides. See definition of "tribally-owned concern" in this section.

<u>Joint venture</u> means an association of a DBE firm and one or more other firms to carry out a single, for-profit business enterprise, for which the parties combine their property, capital, efforts, skills and knowledge, and in which the DBE is responsible for a distinct, clearly defined portion of the work of the contract and whose share in the capital contribution, control, management, risks, and profits of the joint venture are commensurate with its ownership interest.

<u>Liabilities</u> mean financial or pecuniary obligations. This includes, but is not limited to, accounts payable, notes payable to bank or others, installment accounts, mortgages on real estate, and unpaid taxes.

<u>Manufacturer</u> is a firm that operates or maintains a factory or establishment that produces, on the premises, the materials or supplies obtained by the contractor. If materials or supplies are obtained from a DBE Manufacturer, 100% of the cost of the material or supplies is counted toward the project goal.

<u>Manufacturer's Representative/Agent</u> is a person or organization with the authority to act for a manufacturer in obtaining sales with a third party. They are normally a commissioned agent, who carries complementary products from several manufacturers, for distribution

along the same channels or to the same customers. Manufacturer's agents and representatives are commonly used in the sale of after-market automotive parts and industrial parts and are normally confined to specific sales territories

<u>NAICS</u> The North American Industry Classification System (NAICS) is used by business and government to classify business establishments according to the type of economic activity (the process of production) in Canada, Mexico, and the United States. Within the official NAICS classification system, U.S. industries are defined at the 6-digit level.

<u>Native Hawaiian</u> means any individual whose ancestors were natives, prior to 1778, of the area, which now comprises the State of Hawaii.

<u>Native Hawaiian Organization</u> means any community service organization serving Native Hawaiians in the State of Hawaii, which is a not-for-profit organization, chartered by the State of Hawaii, is controlled by Native Hawaiians, and whose business activities will principally benefit such Native Hawaiians.

<u>Noncompliance</u> means that a recipient has not correctly implemented the requirements of this part.

Operating Administration or OA means any of the following parts of DOT: the Federal Aviation Administration (FAA), Federal Highway Administration (FHWA), and Federal Transit Administration (FTA). The "Administrator" of an operating administration includes his or her designees.

<u>Packager</u> is an individual or firm who expedites transactions by bundling or preparing material, services, or supplies in order to facilitate distribution. A packager may serve to transport packages via mail or vehicles owned or leased by their customers.

<u>Personal net worth</u> means the net value of the assets of an individual remaining after total liabilities are deducted. An individual's personal net worth does not include: the individual's ownership interest in an applicant or participating DBE firm, or the individual's equity in his or her primary place of residence. An individual's personal net worth includes only his or her own share of assets held jointly or as community property with the individual's spouse

<u>Primary industry classification</u> means the North American Industrial Classification System (NAICS) designation that best describes the primary business of a firm.

<u>Primary recipient</u> means a recipient who receives DOT financial assistance and passes some or all of it on to another recipient.

<u>Principal place of business</u> means the business location where the individuals who manage the firm's day-to-day operations spend most working hours and where top management's business records are kept. If the offices from which management is directed and where

business records are kept are in different locations, the recipient will determine the principal place of business for DBE program purposes.

<u>Program</u> means any undertaking on a recipient's part to use DOT financial assistance, authorized by the laws to which this part applies.

<u>Race-conscious</u> measure or program is one that is focused specifically on assisting only DBEs, including women-owned DBEs.

<u>Race-neutral</u> measure or program is one that is, or can be, used to assist all small businesses. For the purposes of this part, *race-neutral* includes gender-neutrality.

<u>Recipient</u> is any entity, public or private, to which DOT financial assistance is extended, whether directly or through another recipient, through the programs of the FAA, FHWA, or FTA, or who has applied for such assistance.

Regular Dealer is a firm that owns, operates, or maintains a store, warehouse or establishment in which the materials or supplies required by the contract are purchased, kept in stock, and regularly sold or leased to the public in the usual course of business. To qualify as a regular dealer, the firm must be an established, regular business that engages, as its principle business and under its own name, in the purchase and sale or lease of the products required by the contract. A firm which deals in bulk items such as steel, cement, gravel, stone, asphalt, and petroleum is not required to keep such products in stock to be a designated as a regular dealer; however the firm must both own and operate the distribution equipment used to deliver the bulk products from the manufacturer to the end user. Any supplementing of a DBE regular dealers' distribution equipment must be by a long-term lease agreement. A lease for trucks or other distribution equipment cannot be an ad hoc deal specific to the particular contract or distribution task. Leased equipment should be used over an extended period of time to serve a variety of customers and/or contracts.

Secretary means the U. S. Secretary of Transportation or his/her designee.

<u>Set-aside</u> means a contracting practice restricting eligibility for the competitive award of a contract solely to DBE firms.

<u>Size standard</u> is the largest that a concern can be and still qualify as a small business for Federal Government programs. Relative to a NAICS code, a size standard is one of either a firm's average annual gross receipts or their average number of employees. The average annual receipts limit is specified in 49 CFR §26.65(b). How to calculate average annual receipts and average employment of a firm can be found in 13 CFR § 121.104 and 13 CFR § 121.106, respectively.

<u>Small Business Administration or SBA</u> means the United State Small Business Administration.

<u>SBA Certified Firm</u> refers to firms that have a current, valid certification from or recognized by the SBA under the 8(a) BD or SDB programs.

<u>Small business concern</u> means, with respect to firms seeking to participate as a "small business" or a DBE on DOT-assisted contracts, a small business concern as defined pursuant to section 3 of the Small Business Act and Small Business Administration regulations implementing it (13 CFR part 121) that also does not exceed the cap on average annual gross receipts (\$23.98 million) as specified in 49 CFR §26.65(b).

<u>Socially and economically disadvantaged individual</u> means any individual who is a citizen (or lawfully admitted permanent resident) of the United States and who has been subjected to racial or ethnic prejudice or cultural bias within American society because of his or her identity as members of groups and without regard to his or her individual qualities. The social disadvantage must stem from circumstances beyond the individual's control. –

- Any individual who a recipient finds to be a socially and economically disadvantaged individual on a case-by-case basis. An individual must demonstrate that he or she has held himself or herself out, as a member of a designated group if you require it.
- Any individual in the following groups, members of which are rebuttably presumed to be socially and economically disadvantaged:
 - o "Black Americans," which includes persons having origins in any of the Black racial groups of Africa;
 - o "Hispanic Americans," which includes persons of Mexican, Puerto Rican, Cuban, Dominican, Central or South American, or other Spanish or Portuguese culture or origin, regardless of race;
 - o "Native Americans," which includes persons who are American Indians, Eskimos, Aleuts, or Native Hawaiians;
 - o "Asian-Pacific Americans," which includes persons whose origins are from Japan, China, Taiwan, Korea, Burma (Myanmar), Vietnam, Laos, Cambodia (Kampuchea), Thailand, Malaysia, Indonesia, the Philippines, Brunei, Samoa, Guam, the U.S. Trust Territories of the Pacific Islands (Republic of Palau), the Commonwealth of the Northern Marianas Islands, Macao, Fiji, Tonga, Kirbati, Juvalu, Nauru, Federated States of Micronesia, or Hong Kong;
 - o "Subcontinent Asian Americans," which includes persons whose origins are from India, Pakistan, Bangladesh, Bhutan, the Maldives Islands, Nepal or Sri Lanka;
 - o Women
 - o Any additional groups whose members are designated as socially and economically disadvantaged by the SBA, at such time as the SBA designation becomes effective.
- Being born in a particular country does not standing alone, mean that a person is necessarily a member of one of the groups listed in this definition.

Spouse means a married person, including a person in a domestic partnership or a civil union, recognized under State law.

<u>Surface Transportation</u> means all elements of the intermodal transportation system, exclusive of aviation. For the purposes of federal-aid Transportation Enhancement funds eligibility, surface transportation includes water as surface transportation and includes as eligible activities related features such as canals, lighthouses, and docks or piers connecting to

ferry operations, as long as the proposed enhancement otherwise meets the basic eligibility criteria.

<u>Transit vehicle manufacturer</u> means any manufacturer whose primary business purpose is to manufacture vehicles specifically built for public mass transportation. Such vehicles include but are not limited to: Buses, rail cars, trolleys, ferries, and vehicles manufactured specifically for paratransit purposes. Producers of vehicles that receive post-production alterations or retrofitting to be used for public transportation purposes (e.g., so-called cutaway vehicles, vans customized for service to people with disabilities) are also considered transit vehicle manufacturers. Businesses that manufacture mass-produce, or distribute vehicles solely for personal use and for sale "off the lot" are not considered transit vehicle manufacturers.

<u>Tribally owned concern</u> means any concern at least 51 percent owned by an Indian tribe as defined in this section.

<u>Trucking Company</u> is a firm that transports materials or supplies by commercial vehicle to the end user. A DBE trucking firm must be responsible for the management and supervision of the entire trucking operation for which it is responsible on a particular contract. There cannot be a contrived arrangement created for the purpose of meeting DBE goals. The DBE must own and operate at least one fully licensed, insured, and operational truck used on the contract.

<u>UCP</u> – Unified Certification Program (UCP) provides "one-stop shopping" for firms seeking certification as a Disadvantaged Business Enterprise (DBE) in accordance with 49 CFR Part 26. DelDOT makes all certification decisions on behalf of all agencies and organizations in the State of Delaware with respect to participation in the DBE Program.

<u>You</u> refers to a recipient unless a statement in the text of this part or the context requires otherwise (i.e., 'You must do XYZ' means that recipients must do XYZ).

IV. GENERAL PROVISIONS

Throughout this plan, where DelDOT is stated, it means that provision applies to both the FHWA portion of the program and the FTA portion of the program. In the instance where Delaware Transit Corporation (DTC) is stated, the provision applies to DTC solely. Subrecipients of FHWA funds must comply with the DelDOT DBE Program Plan and should not have a DBE Program Plan independent from that of DelDOT unless the plan has been submitted to DelDOT and approved by FHWA.

Nondiscrimination (§26.7)

DelDOT will never exclude any person from participation in, deny any person the benefits of, or otherwise discriminate against anyone in connection with the award and performance

of any contract covered by 49 CFR Part 26 on the basis of race, color, sex, or national origin.

In administering its DBE program, DelDOT will not, directly through contractual or other arrangements, use criteria or methods of administration that have the effect of defeating or substantially impairing accomplishment of the objectives of the DBE program with respect to individuals of a particular race, color, sex, or national origin.

DBE PROGRAM UPDATES (§26.21)

DelDOT will continue to carry out this program until all funds from the Federal financial assistance have been expended. DelDOT will provide updates to FHWA and FTA representing significant changes in the program.

NON-COMPLIANCE COMPLAINT PROCESS (§26.103)

Should any person believe this recipient has failed to comply with its obligations under 49 CFR Part 26, they may file a written non-compliance complaint with USDOT Office of Civil Rights within 180 days after the date of alleged violation in accordance with the provisions of 49 CFR Section 26.103.

QUOTAS (§26.43)

DelDOT does not use quotas in any way in the administration of this DBE program.

DBE LIAISON OFFICER (§26.25)

DelDOT's Secretary has designated the DBE Program Manager as the DBE Liaison Officer (DBELO) for DelDOT. The DBELO will serve as the responsible contact for the DelDOT plan and will work in conjunction with the appointed DBE Liaison Officer for DTC. The Civil Rights Administrator will oversee and be responsible for the implementation of all aspects of the DBE program and ensure that DelDOT complies with all provisions of 49 CFR Part 26 for the FHWA portion of the program.

DelDOT is the designated recipient of FTA funds for the State of Delaware and as such is the Grantee. DelDOT provides transit service in each of the State's three Counties – New Castle, Kent, and Sussex. The service is operated and managed by the DTC, a subsidiary public corporation of the Delaware Transportation Authority, which was created to be the parent corporation of subsidiary corporations created to provide public transit services. The Authority, as an instrumentality of the State, exercises public and essential governmental functions and is an essential governmental function of the State. DTC does business as DART First State (DART). DTC provides a broad range of public transportation services that include commuter rail, fixed-route bus, paratransit, specialized and rideshare services.

As such DTC uses FTA funds as a source of funding in delivering and managing transit services in Delaware. DelDOT applies for and receives FTA grant funding. In most cases,

DTC enters into contractual relationships with vendors and pays for their services directly. Once a vendor is paid, DTC then bills DelDOT for reimbursement of the federal funding and state matching funds if appropriate. DelDOT and DTC work together to deliver an FTA program that abides by all federal regulations and completes all reporting requirements and is audited annually by an outside firm and federal audit teams as appropriate.

The DTC DBE Liaison Officer, being the DTC Director of Civil Rights, is responsible for implementing the DBE program for the FTA portion of the program. The Director of Civil Rights reports directly to DTC Chief Executive Officer. There is one DBE Program Analyst that reports to the Director of Civil Rights. The Civil Rights Administrator has direct, independent access to the Secretary of DelDOT concerning DBE program matters. The Civil Rights Administrator oversees the Civil Rights Section which has a staff including the DBE Program Manager, two DBE/EO Specialists assigned to the DBE program on a full-time basis, and one full-time support position. An organization chart displaying the DBE Program Manager's position in the organization is found attached to this document.

The DBE Program Manager is responsible for developing, implementing and monitoring the DBE program; in coordination with the Civil Rights Administrator and other appropriate DelDOT officials. Duties and responsibilities include the following:

- 1. Gathers and reports statistical data and other information as required by DOT.
- 2. Reviews third party contracts and purchase requisitions for compliance with this program.
- 3. Ensures that bid notices and requests for proposals are available to DBEs in a timely manner.
- 4. Reviews DOT-assisted contracts and procurements so that DBE goals are included in solicitations (both race-neutral methods and contract specific goals) and monitors results.
- 5. Analyzes DelDOT's progress toward goal attainment and identifies ways to improve progress.
- 6. Advises DelDOT Secretary/governing body on DBE matters and achievement.
- 7. Participates with the legal counsel and/or Civil Rights Administrator to determine contractor compliance with good faith efforts.
- 8. Provides DBEs with information and assistance in preparing bids, obtaining bonding and insurance, when requested.
- 9. Plans, coordinates and participates in DBE training seminars.
- 10. Certifies DBEs according to the criteria set by USDOT.
- 11. Provides outreach to DBEs and community organizations to advise them of contract opportunities.
- 12. Maintains DelDOT's updated directory of certified DBEs.

The DTC DBE liaison officer (DTC Director of Civil Rights) has the responsibility of items one through nine and eleven (11) above. The primary duties of the DelDOT DBE/EO Specialist consists of providing technical assistance to any DBE firm certified with

DelDOT, monitoring the work performed on the various DelDOT projects, collecting statistical information to support the FHWA reports, and collaborating with the Civil Rights Administrator and DBE Program Manager in the certification process of DBE firms.

The Civil Rights Section has the responsibility of monitoring payments to DBE firms submitted to meet goals on a contract. The prime contractor is required to submit proof of payments to DBE firms along with all other subcontractors and suppliers on a monthly basis. These payments must be on a contract-by-contract basis; individual checks for each contract are mandatory, regardless if the same DBE firm is contracted on several jobs for the same prime contractor. DelDOT utilizes project management records, contractor reports of payment made via the DelDOT online prompt payment reporting system, and other electronic data gathering to verify prompt payment until the contract has been completed and accepted by DelDOT.

DelDOT's DBE Program organizational chart is located in Section XII of this plan.

FEDERAL FINANCIAL ASSISTANCE AGREEMENT ASSURANCE (§26.13)

Each financial assistance agreement that either DelDOT or a DelDOT sub-recipient has signed with a USDOT operating administration (FHWA, FTA, or FAA) will include the following assurance:

"DelDOT shall not discriminate on the basis of race, color, national origin, or sex in the award and performance of any USDOT assisted contract or in the administration of its DBE Program or the requirements of 49 CFR Part 26. DelDOT shall take all necessary and reasonable steps under 49 CFR Part 26 to ensure nondiscrimination in the award and administration of USDOT assisted contracts. The recipient's DBE Program, as required by 49 CFR Part 26 and as approved by DOT, is incorporated by reference in this agreement. Implementation of this program is a legal obligation and failure to carry out its terms shall be treated as a violation of this agreement. Upon notification to DelDOT of its failure to carry out its approved program, the Department may impose sanctions as provided for under Part 26 and may, in appropriate cases, refer the matter for enforcement under 18 U.S.C. 1001 and/or the Program Fraud Civil Remedies Act of 1986 (31 U.S.C. 3801 et seq.)."

Each contract DelDOT signs with a contractor (and each subcontract the prime contractor signs with a subcontractor) must include the following assurance:

The contractor, sub recipient or subcontractor shall not discriminate on the basis of race, color, national origin, or sex in the performance of this contract. The contractor shall carry out applicable requirements of 49 CFR part 26 in the award and administration of DOT-assisted contracts. Failure by the contractor to carry out these requirements is a material breach of this contract, which may result in the termination of this contract or such other remedy as the recipient deems appropriate, which may include, but is not limited to:

- 1) Withholding monthly progress payments;
- 2) Liquidated damages
- 3) Disqualifying the contractor from future bidding as non-responsible

DBE FINANCIAL INSTITUTIONS (§26.27)

DelDOT performs periodic reviews to identify and encourage the use of DBE financial institutions on DOT-assisted contracts. DelDOT has identified that many banks offer Community Reinvestment Act (CRA) loans to individuals and businesses. DBE firms should contact a bank of their choice to investigate this program. For other information, firms may contact the Small Business Administration (SBA), 1007 North Orange Street, Suite 1120, Wilmington, DE 19801, (302) 573-6294 or the USDOT Office of Small and Disadvantaged Utilization (OSDBU), 1200 New Jersey Avenue, SE, W56-485, Washington, DC 20590, (202) 366-1930 or (800)-532-1169. Information on the OSDBU Regional Center (whose geographic area includes Delaware) and the services they provide, can be viewed at http://www.osdbu.dot.gov/regional/midatlantic.cfm

DBE DIRECTORY (§26.31)

DelDOT maintains a directory of certified DBE firms which identifies all firms eligible to participate as DBEs on contracts funded by the Federal Highway Administration, the Federal Transit Administration, and the Federal Aviation Administration. The DBE Directory is available to provide a reference source to assist bidders/proposers in meeting DBE contract goals. The directory alphabetically lists the firm's name, address, and telephone number, the firm's specialty area of work and corresponding NAICS code(s). It is the responsibility of the prime contractor/consultant to make his/her own determination regarding the capability of a DBE firm. Only those firms certified as of the letting date/bid opening may be utilized in meeting a DBE contract goal. The Delaware Directory of Certified DBE Firms is available in electronic format. The Delaware Directory of Certified DBE Firms is updated nightly and available on DelDOT's website at dbe.deldot.gov. A printed copy may be requested in writing by sending the request to: Department of Transportation, DBE Office, P.O. Box 778, Dover, DE 19903.

DelDOT is currently the only certification office responsible for maintaining a Directory of Certified DBE Firms to participate on Federal Aid Transportation Projects in the state of Delaware.

OVERCONCENTRATION (§26.33)

DelDOT has not identified any overconcentration in any one work type. Overconcentration is monitored to prevent any issues from becoming a problem. DelDOT will perform a yearly analysis of certified firms and compare it to similar non-certified firms in the state to determine if overconcentration exists. DelDOT also reviews its directory of certified

firms submitted for participation on its contracts on an annual basis for evidence of overconcentration. DelDOT will investigate written claims of overconcentration when they are received by the DBE Program office. Measures determined to address any overconcentration will be submitted to the appropriate operating administration (FHWA, FTA, etc.) for review and approval, prior to becoming part of this DBE Program Plan.

BUSINESS DEVELOPMENT PROGRAMS (§26.35) – MENTOR-PROTÉGÉ

DelDOT's Business Development Program (BDP) was established in 2015 in accordance with CFR 49 Part 26, Appendix C. The goal of the BDP is to deliver services and activities designed to increase the total number of DBEs participating in DelDOT federally assisted projects and to positively influence the growth and self-sufficiency of minority-owned businesses. A myriad of training programs and technical assistance is provided via the DBE Supportive Services Program and the BDP to assistant firms to grow their capacity and to successfully compete for contracts within the DBE Program and in private industry, as well.

DelDOT includes its mentor protégé program as an option that may be suggested or used if the appropriate circumstances arise.

The mentor/protégé program is an approach available to assist DelDOT and contractors or consultants to meet the requirements of 49 CFR Part 26 and this Program. It affords the opportunity to gain information and experience in a productive work situation to established DBEs working to expand their present capacity and to less experienced DBEs needing training and assistance.

- The requirements for the establishment of the mentor/protégé relationship are as follows:
 - o It is the responsibility of the mentor to establish that the DBE protégé meets the certification requirements of the DBE program and is, therefore, eligible for participation in the mentor/protégé program. Approval of the DBE application for certification may be made concurrently with the approval of a mentor/protégé relationship.
 - o The DBE firm must be an independent organization, the ownership and control by the disadvantaged individual(s) must be real as outlined by 49 CFR Part 26.
 - The mentor/protégé program is intended to provide DBE firms with advice and assistance and/or training. The program is not intended to provide DBEs with a means to avoid management and operational responsibilities. The mentor cannot be responsible for the management of the DBE at facilities or locations under the control of the DBE. Such facilities or locations may be provided by the mentor; however, a separate written lease

agreement covering such arrangements should be utilized and submitted for approval. The mentor and the DBE must remain separate and independent business entities.

- O Part ownership in a DBE firm by a non-disadvantaged entity is permitted. However, the eligible woman or minority owner shall not hold less than 51% of its own stock. Any property, equipment, supplies, or other services which are sold, rented, or donated to the DBE as well as any investment by non-disadvantaged individuals must be reported to DelDOT in the mentor/protégé development plan and should further be documented by bills of sale, lease agreements, etc. No financial investment by the mentor may create a situation in which the mentor may assume control over the protégé.
- The mentor/protégé relationship may include, when not in conflict with State law, an arrangement by mutual consent in which an independent third party, such as a bank or an accountant, is designated as an agent for the DBE. Such agents would receive progress payments for work accomplished by the DBE, and make payments, on behalf of the DBE, to material suppliers or for Federal and State payroll taxes, etc.
- All mentor/protégé relationships must be evidenced by a written development plan and be approved by the DBE Program Manager. Copies of the plan must be retained by DelDOT and all concerned parties. The plan should clearly set forth:
 - o The objective of the parties and their respective roles.
 - The length of time the relationship is to exist, e.g., or for the duration of a specified contract or series of contracts.
 - o Measurable goals to be reached by the DBE at successive stages of the plan.
 - O Whether resources of the mentor are utilized by the DBE in the performance of contracts or subcontracts for the mentor or for another contractor/consultant, the resources must be separately identified, accounted for, and compensated directly by the DBE to the mentor. If the plan provides for the extensive use of the mentor's resources by the DBE, the arrangement will be examined.
 - o The training to be provided by the mentor to the DBE may include:
 - Business Planning and Financial Counseling
 - Capital Formation and Loan Packaging
 - Bidding and Record Keeping
 - Equipment Utilization

- o A provision that the relationship may be terminated by mutual consent or by the Department, upon a determination that:
 - The protégé firm no longer meets the eligibility standards for certification as a DBE.
 - Either party has failed or is unable to meet its obligations under the development plan.
 - The DBE is not progressing or is not likely to progress in accordance with the development plan.
 - The DBE has reached a satisfactory level of self-sufficiency to compete without resorting to special treatment provided in the development plan.
 - The plan or provisions thereof are contrary to the requirements of Federal, State, or local laws or regulations, or otherwise inimical to public policy.
- o A provision that either party may dissolve the arrangement at will by notifying the Department.

V. MONITORING, ENFORCEMENT, AND SANCTIONS

CONTRACT REQUIRED CLAUSES

Non-Discrimination Clause (§26.13)

DelDOT will ensure that the following clause is placed in every DOT-assisted contract and subcontract:

"The contractor or subcontractor shall not discriminate on the basis of race, color, national origin, or sex in the performance of this contract. The contractor shall carry out applicable requirements of 49 CFR Part 26 in the award and administration of DOT-assisted contracts. Failure by the contractor to carry out these requirements is a material breach of this contract, which may result in the termination of this contract or such other remedy, as the recipient deems appropriate."

As previously stated, each contract DelDOT signs with a contractor (and each subcontract the prime contractor signs with a subcontractor) must include the following assurance:

The contractor, sub recipient or subcontractor shall not discriminate on the basis of race, color, national origin, or sex in the performance of this contract. The contractor shall carry out applicable requirements of 49 CFR part 26 in the award and administration of DOT-assisted contracts. Failure by the contractor to carry out these requirements is a material breach of this contract, which may result in the termination of this contract or such other remedy as the recipient deems appropriate, which may include, but is not limited to:

- 1) Withholding monthly progress payments;
- 2) Assessing sanctions
- 3) Liquidated damages
- 4) Disqualifying the contractor from future bidding as non-responsible

RETAINAGE

DelDOT will include the following clause in all prime contracts:

The Department does not withhold retainage from regular payments made to the contractors. In accordance with Del Code Title 17 Chapter 8, contractors are not permitted to withhold retainage from subcontractors on contracts that do not include retainage for the contractor.

PROMPT PAYMENT (§26.29)

DelDOT will include the following clause in all prime contracts:

"The prime contractor/consultant receiving payments shall, within 30 days of receipt of any payment, file a statement with the Department on a form to be determined by the Department that all subcontractors furnishing labor or material have been paid the full sum due them at the stage of the contract, except any funds withheld under the terms of the contract as required by Chapter 8, Title 17 of the Delaware Code annotated and as amended. Any delay or postponement of payment from the above referenced time frame may occur only for good cause following written approval of DelDOT. This clause applies to both DBE and non-DBE subcontractors on any tier and any form of contract i.e. task orders, etc."

For prime contractors work is deemed accepted when payment for that work is issued by DelDOT. DelDOT project managers and field personnel are responsible for reviewing work, and submitting appropriate documentation to support and initiate payment. Work performed by the subcontractor on any tier is deemed completed and accepted when the prime contractor has made payment for such work, within the parameters established by prompt payment rules (30 days), and when documentation of such has been submitted to DelDOT.

DelDOT's DBE staff actively monitors the submission of information related to payments made to prime contractors and consultants and subsequent payments to their subcontractors and sub-consultants. When minor payment issues are identified, DBE staff encourages primes and their subcontractors to resolve those issues prior to involving DelDOT by utilizing DelDOT's online portal at http://DelDOT.civilrights.dbesystem.com.

Procedures for review and resolution of more serious violations of prompt payment regulations are listed in the section below.

ADMINISTRATIVE RESOLUTION FOR PROMPT PAYMENT ISSUES

§26.29 (e) (i) – Dispute Resolution in B2G Now

If a prime contractor/consultant is identified as having potentially violated this prompt payment request, the DBE Program Manager for FHWA assisted projects or the DTC DBE Liaison Officer for FTA assisted projects, in coordination with the appropriate personnel, will conduct a full investigation of the facts. Finding of facts will be reported to the DelDOT Civil Rights Administrator and the Chief Engineer for FHWA–assisted projects and for FTA-assisted projects, the DTC Director of Civil Rights. Sanctions applied to the violations are as follows:

First Violation – The prime contractor/consultant will be closely monitored by the DBE staff for three months following the finding to note any improvements. Should this situation not occur again, the prime will remain in good standing.

Second Violation – (on the same project or on a different project) – A meeting will be held with the appropriate department representatives and the prime's representative to fully discuss the matter and develop a written course of action to be followed. This action could consist of:

- Monitoring by region or maintenance district only to identify improvement; report to the DelDOT Civil Rights Administrator or Chief Executive Officer of DTC as appropriate.
- A notice to monitor sent to all appropriate Department Personnel where this
 prime has an active contract. Progress to be tracked and reported monthly to
 the DelDOT Civil Rights Administrator.
- If no improvement is made, future participation on new projects will be suspended for up to 12 months.

Third Violation – Suspension of participation in future projects for one year to two years, and DelDOT will not approve any subcontracts for the suspended firm for the same time period.

Fourth Violation – Should it be determined by DelDOT that a prime has violated this clause and the Delaware Code, the matter will be turned over to the Office of the Attorney General for action and will refer to the U. S. Department of Transportation any firm that attempts to meet DBE contract goals or other DBE program requirements, through the use or attempted use of false, fraudulent, or deceitful statements or representations, or under circumstances indicating a serious lack of business integrity or honesty. The U. S. DOT may initiate suspension and/or debarment proceedings against such firm in accordance with 2 CFR parts 180 and 1200. The firm's privileges will be suspended until the Office of the Attorney General has reached a determination.

At any point in time during or after contract periods, after an investigation of circumstances and facts, DelDOT may withhold monthly progress payments on one or all projects as deemed appropriate by the DBE Program Manager or DTC Director of Civil Rights.

For purposes of this program plan, review periods to determine the status and number of violations will be a rolling five-year period moving backward from the month and year of the most recent violation.

MONITORING AND ENFORCEMENT MECHANISMS (§26.37, §26.107)

PROJECT MONITORING

The DelDOT DBE program includes a monitoring and enforcement mechanism to ensure that work committed to DBEs at contract award or subsequently (e.g., as the result of modification to the contract) is actually performed by the DBEs to which the work was committed. The monitoring of this work will be accomplished in coordination with Construction Inspectors and Project Managers on the project. This mechanism includes a written certification, to be completed at project close-out, that states that contracting records and work sites in Delaware have been monitored for this purpose.

For competitively bid projects, the lowest apparent bidder will have five (5) calendar days from the date of bid to submit for approval a list of the DBE firms to be used and an original subcontract agreement executed by each DBE firm and the lowest apparent bidder or by submitting the DBE Commitment form found here http://deldot.gov/information/business/dbe/pdf/2017/DELDOT-DBE-COMMITMENT-FORM.pdf?03042017. Each subcontract must identify the specific contracted items for each DBE firm, the per-item value, and the total quantity value. These documents will be reviewed for compliance with the State and Federal laws and with the DBE Program Plan.

For quality-based selection projects, such as consultant services, consultants will submit a list of DBE firms intended for use on the project with their Expression of Interest. Upon completion of the selection process, the successful consultant will have seven (7) calendar days from the notice of selection to submit executed subcontract agreements identifying the type work and its value. These agreements will also be reviewed for compliance with the State and Federal laws and with the DBE Program Plan.

Upon approval of the prime contractor's and/or prime consultant's submittal, the appropriate District personnel and/or project manager will be provided copies of the agreements for their subcontract tracking purposes.

For each DOT-assisted project, when warranted, a Civil Rights Section representative will endeavor to attend the pre-construction meeting or initial consultant kick-off meeting to discuss the DBE monitoring procedures. Civil Rights representatives will provide written information and instructions for the prime contractor regarding compliance requirements, which will be incorporated in pre-construction meeting minutes. A DelDOT DBE/EO

Specialist will make efforts to visit each federal construction project to observe the DBE firm's performance, review payrolls and receipts, and assist the DBE firm with issues and concerns on the project.

PAYMENT MONITORING

DelDOT's Office of Civil Rights shall monitor all aspects of the contractual relationship between primes and DBEs. Part of this monitoring shall include a monthly review of the payment to said DBEs and all other subcontractors on the project. The payment information will be entered into a designated online system. The online system will request specific information on all payments made to subcontracts including tracking payments to DBE firms for goal attainment. Should a discrepancy develop in ascertaining payment or amounts paid, DelDOT's Audit group may review or audit prime contractor's and/or subcontractor's financial records.

ALLOWABLE SANCTIONS AS A RESULT OF NON-COMPLIANCE

If the Department uncovers any willful non-compliance by a prime or DBE subcontractor as it applies to the requirements of this program, the DBE Program may initiate sanctions as set out below.

• Sanctions against DBE: If a DBE is found to be willfully non-compliant, the DelDOT Civil Rights office will notify the DBE of the sanctions to be imposed, which may include suspension, decertification, debarment, or removal from the project. The sanction notice will inform the DBE that it may notify the Department within fifteen (15) days to request a hearing to show proof that the determination was incorrect. If no request is made within fifteen (15) days, the penalty becomes final. If a hearing is requested, the penalty does not become final until the Department renders its decision. The Department's decision will set forth the reasons relied upon in making the decision to the U.S. Department of Transportation. If DelDOT chooses to proceed in the removal of DBE certification eligibility, the Department will follow the steps outlined in 49 CFR Part 26.87.

DelDOT will refer to the U.S. Department of Transportation any firm that attempts to participate or participates in a DOT-assisted program as a DBE on the basis of false, fraudulent, or deceitful statements, or representations, or under circumstances indicating a serious lack of business integrity, or honesty. The U.S. Department of Transportation may initiate suspension and/or debarment proceedings against such firm under 2 CFR parts 180 and 1200.

• Sanctions against Prime Contractor/Consultant: Prime Contractors and Consultants are advised that failure to meet the contract DBE goals due to circumstances within their control will subject them to sanctions which may include financial assessments, probation, suspension, disqualification, debarment and criminal prosecution, or a combination thereof. Circumstances are within the control of the Prime Contractor or Consultant if the reason failure to meet the DBE goals is intentional, or willful on the part of the Prime Contractor or Consultant. Examples of

circumstances out of the control of the Prime Contractor or Consultant include the DelDOT-imposed elimination of contract items or reduction of quantities, abandonment of the work by the DBE firm, etc. If a Prime Contractor or Consultant fails to meet the stated DBE goal on a contract due to circumstances within his or her control, DelDOT may calculate the value of the work that would have been performed by the DBE in the absence of the willful violation of the contract. The Prime Contractor or Consultant may be required to reimburse the DBE for the calculated value of the lost work.

DelDOT will refer to the U.S. Department of Transportation any firm that attempts to meet DBE contract goals or other DBE program requirements, through the use or attempted use of false, fraudulent, or deceitful statements or representations, or under circumstances indicating a serious lack of business integrity or honesty. The U.S. Department of Transportation may initiate suspension and/or debarment proceedings against such firm in accordance with 2 CFR parts 180 and 1200.

In addition to the administrative remedies listed above, willful violators of the DBE Program shall also be subject to the following actions:

- Withholding progress payments
- Cancellation of the contract
- Removal of the prime contractor or consultant from the pre-qualified list for a specified period of time, as determined by DelDOT
- Suspension and debarment of the prime contractor or consultant for egregious or repeated violations of the DBE regulations, falsifications, or misrepresentations
- Referral for criminal prosecution

VI. <u>SMALL BUSINESS PARTICIPATION WITHIN THE DBE</u> <u>PROGRAM (26.39)</u>

The Small Business provision of DelDOT's DBE Program is required pursuant to Section 1101 (b) of Transportation Equity Act for the 21st Century and 49 CFR Part 26, "Participation by Disadvantaged Business Enterprises in Department of Transportation Programs," particularly the Final Rule set forth in the Federal Register [76 FR 5083-Disadvantaged Business Enterprise: Program Improvements] published January 28, 2011.

On April 20, 2012, DelDOT was notified that the Federal Transit Administration (FTA) and the Federal Highway Administration (FHWA) completed their review of the DelDOT DBE Program Submission containing the new Fostering Small Business Participation Element; and, in reviewing Delaware's small business element, both operating administrations have determined that it sufficiently fulfills the intent of the regulations.

The Small Business Program is a provision for which status as a small or disadvantaged business is required, thus it is advantageous to those firms that qualify as such. Any suspected evidence of falsified documents or fraudulent attempts to join this program will be directed immediately to the attention of the U.S. Department of Transportation, Office of Inspector General.

Introduction

On January 28, 2011, the Office of the Secretary of Transportation issued a final rule to 49 CFR Part 26, stating to all recipients of federal transportation aid:

- (a) Your DBE program must include an element to structure contracting requirements to facilitate competition by small business concerns, taking all reasonable steps to eliminate obstacles to their participation, including unnecessary and unjustified bundling of contract requirements that may preclude small business participation in procurements as prime contractors or subcontractors.
- (b) This element must be submitted to the appropriate DOT operating administration for approval as a part of your DBE program by February 28, 2012.
- (c) You must actively implement your program elements to foster small business participation. Doing so is a requirement of good faith implementation of your DBE program.

General Provisions of the DelDOT Small Business Plan

In response to the USDOT directive to "establish program elements to foster small business participation," DelDOT will select from purchases, contracts or agreements funded either in whole or in part by Transportation Alternatives Program funds, hereinafter referred to collectively as TAP funds, to be set-aside for competition only between eligible small business concerns. Included in this provision are all DelDOT purchases, contracts, or consulting activities that are funded with TAP federal-aid for either mass or surface transit projects.

Competition within DelDOT's Small Business Program is limited only on the basis of business size, thus the Program is based on race-neutral (rather than race-conscious) classification. Race-neutral classification will ensure that all small businesses, DBEs, and non-DBEs alike, are given equal opportunity to participate in DelDOT's Small Business Program. All small businesses that wish to participate will be subject to the same financial and employee size standards, and consequently, will be competing with similarly-sized businesses.

The rules set forth in Title 13 §121.401 through 121.413 apply to all Federal procurement programs for which status as a small business is required or advantageous, including the DelDOT Small Business program. Any firm that wishes to participate in the DelDOT Small Businesses Program must be an existing, for-profit, small business, as defined by SBA standards and 49 CFR Part 26. DelDOT applies the SBA business size standard that correlates to the appropriate type of work that the small business seeks to perform on the contract. In determining business size, any firm wishing to participate in DelDOT's Small

Business Program must count their receipts or employees, including all of those of its domestic and foreign affiliates, regardless of whether the affiliates are organized for profit.

<u>Fixing Americas Surface Transportation (FAST) Act Transportation Alternatives (TAP) Program</u>

The majority of DelDOT contracts that use Fast Act Transportation Alternatives Program (TAP) funding are relatively small-scale transportation projects, most often initiated at the local level by sponsors from city or county governments or community-based organizations. Projects funded with TAP dollars can also be initiated directly by other state agencies, tribal governments, or federal agencies.

The following is a list of Fast Act TAP eligible activities that qualify under the federal law (23 U.S.C. 213(b)), and that will be eligible projects under the DelDOT Small Business/DBE Program:

- 1. Transportation Alternatives as defined in 23 U.S.C. 101(a)(29) (Fast Act 1109 (b) (7):
 - a. Construction, planning, and design of on-road and off-road trail facilities for pedestrians, bicyclists, and other non-motorized forms of transportation, including sidewalks, bicycle infrastructure, pedestrian and bicycle signals, traffic calming techniques, lighting and other safety-related infrastructure, and transportation projects to achieve compliance with the Americans with Disabilities Act of 1990.
 - b. Construction, planning, and design of infrastructure-related projects and systems that will provide safe routes for non-drivers, including children, older adults, and individuals with disabilities to access daily needs.
 - c. Conversion and use of abandoned railroad corridors for trails for pedestrians, bicyclists, or other non-motorized transportation users.
 - d. Construction of turnouts, overlooks, and viewing areas.
 - e. Community improvement activities, including
 - i. inventory, control, or removal of outdoor advertising;
 - ii. historic preservation and rehabilitation of historic transportation facilities;
 - iii. vegetation management practices in transportation rights-of-way to improve roadway safety, prevent against invasive species, and provide erosion control; and
 - iv. archaeological activities relating to impacts from implementation of transportation projects eligible under Title 23.
 - f. Any environmental mitigation activity, including pollution prevention and pollution abatement activities and mitigation to
 - i. address stormwater management, control, and water pollution prevention or abatement related to highway construction or due to highway runoff, including activities described in sections 133(b)(11), 328(a), and 329 of Title 23; or
 - ii. reduce vehicle-caused wildlife mortality or to restore and maintain connectivity among terrestrial or aquatic habitats.
- 2. The recreational trails program under section 206 of Title 23.

- 3. The safe routes to school program under section 1404 of the SAFETEA-LU(23 U.S.C. 402; Public Law 109-59)
 - a. Infrastructure-related projects.-planning, design, and construction of infrastructure-related projects on any public road or any bicycle or pedestrian pathway or trail in the vicinity of schools that will substantially improve the ability of students to walk and bicycle to school, including sidewalk improvements, traffic calming and speed reduction improvements, pedestrian and bicycle crossing improvements, on-street bicycle facilities, off-street bicycle and pedestrian facilities, secure bicycle parking facilities, and traffic diversion improvements in the vicinity of schools.
 - b. Non infrastructure-related activities to encourage walking and bicycling to school, including public awareness campaigns and outreach to press and community leaders, traffic education and enforcement in the vicinity of schools, student sessions on bicycle and pedestrian safety, health, and environment, and funding for training, volunteers, and managers of safe routes to school programs.
 - c. Planning, designing, or constructing boulevards and other roadways largely in the right-of-way of former Interstate System routes or other divided highways.

Participation Criteria

In order to participate in the Small Business Program, the firm must meet one of the following two criteria:

• The firm must be a DelDOT-certified DBE prior to the bid date,

Or,

• The firm (including any of its affiliates) must be an existing small business, as defined by Small Business Administration (SBA) standards. DelDOT will apply current SBA business size standard(s) found in 13 CFR part 121 appropriate to the type(s) of work the small business seeks to perform on each DOT-assisted contract or agreement. A size standard is the largest that a concern can be and still qualify as a small business for Federal Government programs. To maintain parity with the DBE business size restriction, the average annual gross receipts, as defined by SBA regulations (see 13 CFR 121.402) over the firm's previous three fiscal years cannot be in excess of \$23.98 million.

Affiliation (Small Business Independence)

The financial/employee size standard applies to the bidding firm and the sum of any of its business affiliates. It is the responsibility of each individual small business to report to DelDOT any real or perceived affiliation with other entities. DelDOT uses Title 13, Section 121.103 as a guide to determine affiliation among business concerns. Any evidence of fraudulent activity, such as not reporting affiliation in order to gain access to the Small Business Program, will result in immediate removal from the Program and

directed to the attention us the U.S. Department of Transportation, Office of Inspector General.

Concerns and entities are affiliates of each other when one controls or has the power to control the other, or a third party or parties controls or has the power to control both. It does not matter whether control is exercised, so long as the power to control exists. DelDOT considers factors such as ownership, management, previous relationships with or ties to another concern, and contractual relationships, in determining whether affiliation exists. Affiliation may be found where an individual, concern, or entity exercises control indirectly through a third party. In determining whether affiliation exists, DelDOT will consider the totality of the circumstances and may find affiliation even though no single factor is sufficient to constitute affiliation. Affiliation can also be determined based on shared stock ownership, common management, common interests (family members, individuals, or firms with common investments), or firms that are economically dependent through contractual or other relationships.

Size Standards for the Small Businesses Program

In order to qualify for participation in the Small Business Program, the three-year average annual gross receipts of the firm, including its affiliates, cannot exceed \$23.98 million. Additionally, each small business will be measured against their NAICS code financial and employee size standard.

DelDOT uses the size standards set by the U.S. Small Business Administration (SBA) to define whether a business entity is small and, thus, eligible for programs and preferences reserved for "small business" concerns. An SBA size standard is the largest that a firm can be and still qualify as a small business for federal-aid-based government programs. SBA size standards are expressed in either millions of dollars (financial size) or in the number of employees (workforce size) — not both. Small business size standards are determined either by calculating the annual receipts of the most recent fiscal year or the number of all part and full-time employees of a firm (including those of its affiliates).

Size standards have been established for types of economic activity or industry under the North American Industry Classification System (NAICS). NAICS codes are described by the U.S. NAICS Manual, available from the U.S. Census Bureau at www.census.gov/eos/www/naics/. A full table matching a size standard with each NAICS Industry is also published annually by SBA in the Federal Register. Some of the common transportation industry-related NAICS codes and their size standards have been attached at the end of this document.

FINANCIAL SIZE STANDARD

In accordance with the SBA standard of 13 CFR §121.104(c), DelDOT uses the previous three fiscal years as the period of measurement in determining the financial size of a business and its affiliates. A firm must report the total receipts of the concern over its most recently completed three fiscal years divided by three. The previous three years' business

receipts must be reported by the apparent low bidder and must match the amount shown on the three previous federal tax returns. The affirmation of financial size must be accompanied by the corresponding federal tax return(s), showing proof of gross receipts, or it will not be accepted. If a firm has affiliates, the average annual receipts size of the small business concern is calculated by adding the average annual receipts of the business concern with the average annual receipts of each affiliate. In order to qualify to participate in the Small Business Program, a firm's average annual gross receipts, as defined by SBA regulations (see 13 CFR 121.402) over the previous three fiscal years cannot be in excess of \$23.98 million. This rule is to maintain equal financial size standards between both DBE's and non-DBE's that wish to participate.

Gross receipts means "total income" (or in the case of a sole proprietorship, "gross income") plus "cost of goods sold" as these terms are defined and reported on Internal Revenue Service (IRS) tax return forms (such as Form 1120 for corporations; Form 1120S and Schedule K for S corporations; Form 1120, Form 1065 or Form 1040 for LLCs; Form 1065 and Schedule K for partnerships; Form 1040, Schedule F for farms; Form 1040, Schedule C for other sole proprietorships). Multi-member LLC's file as either a partnership or a corporation, including an S corporation. Individual-member LLC's file as sole proprietorships. Receipts do not include net capital gains or losses; taxes collected for and remitted to a taxing authority if included in gross or total income, such as sales or other taxes collected from customers and excluding taxes levied on the concern or its employees; proceeds from transactions between a concern and its domestic or foreign affiliates; and amounts collected for another by a travel agent, real estate agent, advertising agent, conference management service provider, freight forwarder or customs broker. For size determination purposes, the only exclusions from receipts are those specifically provided for in this paragraph. All other items, such as subcontractor costs, reimbursements for purchases a contractor makes at a customer's request, and employee-based costs such as payroll taxes, may not be excluded from receipts.

Previous to the award of any TAP federal aid contract or professional service agreement, the small business and its affiliates, if any, must submit the federal income tax form(s) and any related amendments filed with the IRS to DelDOT in order to verify the financial size status of the firm. The previous paragraph gives examples of the forms for common legal business structures. Small businesses which submit proof of financial size must allow for no less than ten (10) working days for DelDOT review and approval to award the contract. There are no exceptions to this rule.

EMPLOYEE SIZE STANDARD

In determining their total number of employees, the small business must count all individuals employed on a full-time, part-time, or other basis.

Where the size standard is number of employees, the method for determining a business concern's size includes the following principles:

- 1. The average number of employees of the concern is used (including the employees of its affiliates) based upon numbers of employees for each of the pay periods for the preceding completed 12 calendar months.
- 2. Part-time and temporary employees are counted the same as full-time employees.
- 3. If a concern has not been in business for 12 months, the average number of employees is used for each of the pay periods during which it has been in business.
- 4. The average number of employees of a business concern with affiliates is calculated by adding the average number of employees of the business concern with the average number of employees of each affiliate.

NAICS CODES

Because small business size standards are indexed directly to NAICS code(s), it is important that the correct code is assigned to any small business that wishes to participate in the Small Business Program. A correct NAICS code is one that describes, as specifically as possible, the principal goods or services which the DBE firm will be providing on the Federal-aid project.

All DelDOT DBEs have already been assigned specific NAICS codes which signify the type of work they are authorized to perform as a DelDOT DBE.

The small business bears the burden of providing any information that DelDOT needs to make an appropriate NAICS code designation. When describing the type(s) of work a firm can perform, DelDOT will use terms of the most specific available NAICS code for that type of work.

Other Requirements for the Small Business Program

• Personal Net Worth

There are no limits as to the personal net worth of the owner(s) of any small business that wishes to participate in the DelDOT Small Business Program.

• <u>Control</u>

The DelDOT Small Business Program is a race- and gender-neutral program, thus there is no requirement for an owner to show proof of control over his or her firm.

• Small Business Participation Goals

Since the DelDOT Small Business Plan is a race-neutral set aside applied to an entire source of federal aid, the use of additional race-conscious DBE goals will not be administered on Transportation Alternatives Program federal-aid contracts or professional service agreements. There will not be a necessary reason to set small business goals

participation on TAP projects, as it is required that the contract be awarded to a qualified small business.

• DelDOT Small Business and DBE Directories

DelDOT will not maintain a separate small business directory, however it will keep records in-house of all small businesses that have been verified and approved for contract award throughout the fiscal year. Businesses that have had their financial or employment sizes verified by DelDOT within a fiscal year will not have to do so again during the same fiscal year. All Certified DBE businesses listed within DelDOT's Directory of firms automatically qualify as small businesses, as long as they continue to meet the SBA size requirements. The DelDOT certified DBE Vendor search is available online at http://dbe.deldot.gov.

• <u>DelDOT Sub Recipients</u>

This Small Business Program is to be made part of DelDOT's overall DBE program, thus the Small Business requirements apply to both DelDOT and its sub-recipients in the same way as the overall DBE program does. Just as DelDOT is expected to ensure that its sub-recipients comply with the federal DBE requirements, so are we expected to ensure that all DelDOT sub-recipients implement the approved small business element now made part of the DelDOT DBE program.

In any case where a sub-recipient of DelDOT has its own DBE program, separate from that of DelDOT, the sub-recipient is responsible for creating its own small business program and submitting it to the concerned federal operating administration for approval.

• DelDOT Responsibilities for the Small Business Program

The DelDOT DBE Program will be responsible for carrying out this plan with respect to Transportation Alternative Program funds. The DelDOT DBE Program Manager will provide updates to FHWA if there are any significant changes in this Small Business/DBE Program. DelDOT's Delaware Transit Corporation (DTC) Director of Civil Rights will be responsible for carrying out this plan with respect to transit projects utilizing Transportation Alternatives Program funds. The DTC Director of Civil Rights will provide updates to FTA if there are any significant changes in this Small Business/DBE Program.

• Verification of Program Eligibility

To ensure that a firm is in fact a small business concern and to minimize fraud and abuse, DelDOT must take steps to verify eligibility of any firm that wishes to participate in its Small Business Program.

Previous to the award of construction contract or Consultant agreement in which federal Transportation Alternatives Program funds were made part, the apparent lowest bidder will be given ten (10) days to satisfy the burden of proving that they are an eligible small business under the rules created by the Small Business Association and the USDOT. See sections on Financial and Employee Size Standards, above. This information will be matched against the corresponding NAICS code to verify the firm's qualification for entry into the Small Business Program. If efforts to ensure a firm's small business status have not been fulfilled within ten (10) days of being named the lowest bidder, the corresponding bid proposal is automatically disqualified from consideration. If small business status is either overturned or unmet within the ten-day period, DelDOT will begin the process of verification with the next lowest bidder, and so on until the size standards are met. The three-year average of annual receipts for any business that wishes to participate in the Small Business/DBE Program cannot exceed \$23.98 million, regardless of the SBA size standards. Annual receipts include the sum receipts of the small business and all of its affiliates.

Any ineligible business that attempts to take part in the DelDOT Small Business Program either through falsified or misleading financial data, unreported business alliances, or otherwise, will be removed from consideration and reported to the U.S. Department of Transportation, Office of Inspector General.

If the apparent lowest bidder is a DelDOT-certified DBE, the firm is automatically qualified for participation as a small business unless it is determined that more information is needed before a decision can be made.

DelDOT will not rely upon or accept a small business verification process used by any other entity. No Transportation Alternatives Program contract, that is part of the DelDOT Small Business Program, may be awarded without expressed written approval from the corresponding DelDOT DBE Program Manager or DTC Director of Civil Rights.

VII. <u>DBE GOALS</u>

OVERALL GOALS (§26.45)

DelDOT uses the requirements of 49 CFR Part 26.45 to develop and establish the triennial goals and to determine percentages of race-neutral and race-conscious participation. At the writing of this DBE Program Plan, DelDOT submitted methodology with supporting documents to FHWA before August 1, 2016, and will submit the same type of documentation each third year (2019, 2021, 2024, etc). DelDOT will use the following process triennially to determine its overall goals:

In April, the DBE Program Office will consult with minority, women's, and contractor groups, community organizations, and other organizations or officials to obtain information concerning the availability of disadvantaged and non-disadvantaged businesses, the effects of discrimination on opportunities for DBEs, and DelDOT's efforts

to establish a level playing field for the participation of DBEs. Concerns and comments will be considered in developing the goals.

On or about June 1, DelDOT will publish a notice in minority-focused media, and the DelDOT website advising the public of the proposed overall goal. The rationale for goal development will be available for inspection during normal business hours in the DBE Program Office, Delaware Department of Transportation, 800 Bay Road, Dover, DE 19901 for 30 calendar days following its publication. Comments regarding the proposed overall goal will be received for 30 calendar days from the date of publication at the above address.

DelDOT will submit proposed goals and a summary of public comments to FHWA by August 1 of the first triennial year. Included with the goals are descriptions of the methodologies used, the base figures, and the evidence relied on for adjustments.

Unless otherwise directed by FHWA or FTA, the new goals take effect on October 1 of the first triennial year. The goals provide for participation by all certified DBEs and are not subdivided into group-specific goals.

TRANSIT VEHICLE MANUFACTURER (TVM) GOALS (§26.49)

DelDOT will require each transit vehicle manufacturer, as a condition of being authorized to bid or propose on FTA-assisted transit vehicle procurements, to certify that it has complied with the requirements of this section. Alternatively, DelDOT may, at its discretion and with FTA approval, establish project-specific goals for DBE participation in the procurement of transit vehicles in lieu of the TVM complying with this element of the program.

DTC will follow 2014 DBE regulation update that requires FTA recipients to report transit vehicle procurement awards within 30 days of making an award with the successful bidder and the total dollar value of the contract. DTC will ensure that only eligible TVM's may bid on FTA-assisted transit vehicle procurements.

DelDOT will adjust the estimated breakout of race-neutral and race-conscious participation to reflect actual DBE participation and will track and report race-neutral and race-conscious participation separately. (Note: DTC will be responsible for tracking and reporting DBE participation in FTA funded programs.) For reporting purposes, race-neutral DBE participation includes, but is not limited to:

DBE participation through a prime contract that a DBE obtains through customary competitive procurement procedures.

DBE participation through a subcontract on a prime contract that does not have a DBE goal.

DBE participation through a subcontract to a prime contract that exceeds a contract goal.

DelDOT will transmit the Uniform Report of DBE Awards or Commitments and Payments to FHWA on a semi-annual basis. Delaware Transit Corporation, on behalf of DelDOT, will transmit the Uniform Report of DBE Awards or Commitments and Payments to FTA on a semi-annual basis.

PENALTIES FOR FAILING TO MEET OVERALL GOALS (§26.47)

DelDOT cannot be penalized, or treated by the Department as being in noncompliance with this rule, because its DBE participation falls short of its overall goal, unless DelDOT has failed to administer its program in good faith.

If DelDOT does not have an approved DBE program or overall goal, or if DelDOT fails to implement its program in good faith, DelDOT is in noncompliance with this part.

If the awards and commitments shown on its Uniform Report of Awards or Commitments and Payments at the end of any fiscal year are *less than the overall goal* applicable to that fiscal year, DelDOT will do the following:

- o Analyze in detail the reasons for the difference between the overall goal and its awards and commitments in that fiscal year;
- Establish specific steps and milestones to correct the problems DelDOT have identified in its analysis and to enable DelDOT to meet fully its goal for the new fiscal year;
- O DelDOT will submit the analysis and corrective actions developed within 90 days of the end of the fiscal year to FHWA for review and comment. DelDOT will retain analysis and corrective actions in its records for three years and make it available on request for review.
- o If DTC falls short of its overall goal, DTC will follow bullets one and two above. Unless designated as one of the 50 largest transit authorities as determined by FTA, DTC is not required to submit analysis and corrective actions to FTA. DTC will prepare the documentation within 90 days of the end of the fiscal year and will retain the analysis and corrective actions in their records for three years and make it available to FTA on request for their review.

CONTRACT GOALS (§26.51)

The DelDOT DBELO sets goals on federally assisted projects. Contract goals are established on both construction and professional services projects so that, over the period to which the overall goal applies, they will cumulatively result in meeting any portion of our overall goal that is not projected to be met through the use of race-neutral means.

The DBE regulations are specific on the issue of DBE goal setting. A DBE goal may only be issued on DOT-assisted contracts that have subcontracting possibilities (49 CFR Part 26.51). Therefore, if the contract is not diverse enough to create subcontracting opportunities, a DBE goal cannot be set. If the contract has a variety of bid items, specific consideration can be made to establish a goal.

DelDOT will establish contract goals only on those DOT-assisted contracts that have subcontracting possibilities. We need not establish a contract goal on every such contract, and the size of contract goals will be adapted to the circumstances of each such contract (e.g., type and location of work, and availability of DBEs to perform the particular type of work).

DelDOT has determined that there are three general categories of expertise in highway construction – excavation, hot-mix, and concrete. With this in mind, it is reasonable to say that prime contractors that specialize in one of the three areas will subcontract bid items in the other two categories.

The goal setting methodology must be narrowly tailored so as to not create an overconcentration of DBE participation in any one industry (26.33). So, there must be enough flexibility in the bid items to justify setting a goal. Additionally, the goal must provide for participation by all certified DBE firms and cannot be subdivided into group-specific goals.

Considering these requirements, the project/contract goal setting methodology establishes the goal by identifying bid items that can be performed by our certified DBE firms, designating those items into three non-specific groups, and averaging the total dollar value of each group. The process is as follows:

- o Review each bid item or task listed in the engineer's estimate and compare them with the DBE Directory to see if there are at least two DelDOT DBE firms available to perform the specific item(s).
- o If an item is determined to present a subcontracting opportunity to a DBE firm, and there are two or more certified DelDOT DBEs that are qualified to perform the work, designate the item with the numbers 1, 2 or 3 under the column labeled DBE Categories.

DelDOT will express our contract goals as a percentage of the total amount of a DOT-assisted contract. DelDOT goal setting on all projects will be done in accordance with DelDOT's Civil Rights Sections DBE Goal Setting procedures.

GOOD FAITH EFFORTS (§26.53)

Information to be Submitted At Time of Bid

When a DBE Goal has been established for a proposed contract, the bidding contractor or consultant, including design-build bidders, shall demonstrate a good faith effort to meet the DBE goal before DelDOT will accept their bid or proposal. Evidence of a good faith effort must be submitted by a bidding contractor at or before the time of the bid opening. Evidence of a good faith effort must be submitted by a proposing consultant upon submission of their Expression of Interest or Proposal. It should be noted that additional information will not be accepted after bid.

Each solicitation for which a contract goal has been established will require the bidder or proposer to submit the name, address, work description and contract amount of each DBE that the bidder or proposer plans to subcontract.

Pre Award Demonstration of Good Faith Efforts

The obligation of the bidder/proposer is to make a good faith effort to meet the contract goal. The bidder/proposer can demonstrate that it has done so by either stating that they will meet contract goal or by providing documentation that all necessary and reasonable steps were taken to employ DBEs to meet the goal.

DelDOT will ensure that all good faith effort information supplied by each bidder/proposer is complete, accurate and adequately documented before the award of any contract.

The following personnel are responsible for determining whether a bidder/proposer who has indicated that they will be unable to meet the contract goal has made sufficient good faith efforts: the DBE Program Manager and the Civil Rights Administrator for DelDOT for FHWA assisted projects. or the DTC DBE Program Analyst and the DTC Director of Civil Rights for DTC projects.

Requirements For Pre Award Good Faith Effort

The bidder/proposer is expected to demonstrate good faith efforts by actively and aggressively seeking out DBE project participation to the maximum extent, given all relevant circumstances. DelDOT will consider all factors and types of efforts that may be relevant. The first two actions noted below are required and must be documented with as many of the other actions/efforts as possible in order to show a good faith effort.

Required Actions

- Efforts made to select portions of work proposed to be performed by DBEs in order to increase the likelihood of achieving the stated goal. Selection of portions of work is required to at least equal the goal for DBE utilization specified in the contract.
- Written notification to DBE firms at least ten calendar days prior to the opening of a bid soliciting DBE interest in participating in the contract as a subcontractor or supplier and for specific items of work.
- After award, DBE Program staff will request DBE subcontracts from the awarded prime contractor. The prime contractor cannot refuse to provide any DBE subcontracts to the DBE Program.

Additional Actions

- o Efforts made to obtain and negotiate with DBE firms for specific items of work:
- Description of the means by which firms were solicited (i.e., by telephone, e-mail,

- written notice, advertisement).
- The names, addresses, and telephone numbers of DBEs contacted; the dates of initial contact; and whether initial solicitations of interest were followed-up by contacting the DBEs to determine with certainty whether the DBEs were interested.
- A description of the information provided to DBE firms regarding the plans, specifications, and estimated quantities for portions of the work to be performed.
- A statement of why additional agreements with DBEs were not reached in order to meet the project goal.
- Listing of each DBE contacted but not contracted and the reasons for not entering a contract.
- o Efforts made to assist DBEs that need assistance in obtaining bonding, insurance, or lines of credit required by the contractor.
- o Efforts to effectively use the services of available disadvantaged community organizations, disadvantaged contractor's groups, local, state, and federal DBE assistance offices, and other organizations that provide assistance in recruitment and placement of DBEs.

The following are examples of actions that <u>may not</u> be used as justification by the contractor/consultant for failure to meet DBE contract goals:

- o Failure to contract with a DBE solely because the DBE was unable to provide performance and/or payment bonds.
- o Rejection of a DBE bid or quotation based on price alone.
- o Rejection of a DBE because of its union or non-union status.
- o Failure to contract with a DBE because the contractor normally would perform all or most of the work in the contract.

Administrative Reconsideration

Within five days of being informed by DelDOT that it has not documented sufficient good faith efforts (GFE), a bidder/proposer may request administrative reconsideration. The bidder/proposer should make this request in writing to the following reconsideration official: a) for FHWA assisted projects, contact the Civil Rights Administrator, DelDOT, P.O. Box 778, Dover, Delaware 19903; or b) for FTA assisted projects, contact the Director of Civil Rights, DTC, 900 Public Safety Boulevard, Dover, Delaware 19901. The reconsideration official must not have played any role in the original good faith effort review or determination.

As part of this reconsideration, the bidder/proposer will have the opportunity to meet in person with their respective reconsideration official, and be allowed the time to explain why their firm did or did not meet the goal or make adequate good faith efforts to do so. Additional documentation to show good faith effort will not be accepted after the bid. The final decision made by the reconsideration official will be communicated to the

bidder/proposer in writing. The result of the reconsideration process is not administratively appealable to the U.S. Department of Transportation.

Post Award Demonstration of Good Faith Efforts

The post-award good faith efforts requirements of section 26.53(f) apply only to contracts in which a contract DBE goal has been set.

These requirements (1) prohibit prime contractors from terminating a DBE for convenience and then substituting the prime contractor's own forces, and (2) require the prime contractor to make good faith efforts to replace a DBE firm that could not complete its contract with another DBE firm, to the extent needed to meet the contract goal.

These provisions are based on the premise that the prime contractor has committed itself to make good faith efforts to meet a contract goal. When there is a contract goal, the provisions of section 26.53(f) are necessary to prevent a prime contractor from circumventing its good faith efforts obligation after the contract has been awarded.

Where there is no contract goal (i.e., a race-neutral procurement), these provisions are not relevant.

Good Faith Effort when DBE is Prime

When a Delaware certified DBE firm is selected as the lowest bidder on a contract with a DBE goal, the DBE must provide a letter to the DBE Program Manager within five (5) calendar days to satisfy the good faith effort requirement of the bid package. The letter must clearly state what the estimated percentage of work will be self-performed by the DBE firm. Once the contract is awarded, the DBE Program staff will monitor the contract for the stated DBE participation.

Pre-Award or Post-Award Termination of a DBE subcontractor

In addition to post-award terminations, the provisions of the following section apply to preaward deletions of or substitutions for DBE firms put forward by bidders/proposers in negotiated procurements. DelDOT will require a contractor/consultant to make good faith efforts to replace a DBE that is terminated or has otherwise failed to complete its work on a contract with another certified DBE, to the extent needed to meet the contract goal. The prime contractor/prime consultant will be required to notify the DBE Program Manager for FHWA assisted projects or the DTC Director of Civil Rights for FTA assisted projects immediately upon learning of the DBE's inability or unwillingness to perform.

The prime contractor/consultant may not remove any DBE subcontractor (or an approved substitute DBE firm) that was submitted toward the DBE goal without prior written consent from the DBE Program Office. This includes, but is not limited to, instances in which a prime contractor seeks to perform work originally designated for a DBE subcontractor with its own forces or those of an affiliate, a non-DBE firm, or with another DBE firm. Before making a request to terminate and/or substitute a DBE subcontractor, the prime contractor

must give notice in writing to the DelDOT Project Manager the DBE subcontractor, and the DBE Program Manager of its intent to request to terminate and/or substitute, and the reason for the request. The Prime Contractor must give the DBE five (5) days to respond to the prime contractor's notice. During this time, the DBE must advise the DelDOT DBE Program and the Prime Contractor of the reasons, if any, why it objects to the proposed termination of its subcontract. If required in a particular case as a matter of public necessity (e.g., safety), the DBE Program may allow for a response period less than five days. After the five days have passed, the DBE Program will provide written consent only if it is agreed that the prime contractor has good cause to terminate the DBE firm.

DelDOT will consider the following circumstances as good cause to terminate a DBE firm:

- The listed DBE subcontractor fails or refuses to execute a written contract;
- The listed DBE subcontractor fails or refuses to perform the work of its subcontract in a way consistent with normal industry standards. Provided, however, that good cause does not exist if the failure or refusal of the DBE subcontractor to perform its work on the subcontract results from the bad faith or discriminatory action of the prime contractor;
- The listed DBE subcontractor fails or refuses to meet the prime contractor's reasonable, nondiscriminatory bond requirements.
- The listed DBE subcontractor becomes bankrupt, insolvent, or exhibits credit unworthiness:
- The listed DBE subcontractor is ineligible to work on public works projects because of suspension and debarment proceedings pursuant 2 CFR Parts 180, 215 and 1200 or applicable state law;
- You have determined that the listed DBE subcontractor is not a responsible contractor;
- The listed DBE subcontractor voluntarily withdraws from the project and provides to you written notice of its withdrawal;
- The listed DBE is ineligible to receive DBE credit for the type of work required;
- A DBE owner dies or becomes disabled with the result that the listed DBE contractor is unable to complete its work on the contract;
- Other documented good cause that you determine compels the termination of the DBE subcontractor. Provided, that good cause does not exist if the prime contractor seeks to terminate a DBE it relied upon to obtain the contract so that the prime contractor can self-perform the work for which the DBE contractor was engaged or so that the prime contractor can substitute another DBE or non-DBE contractor after contract award.

In the event that a substitute DBE subcontractor cannot be found, the prime will be asked to submit evidence that a Good Faith Effort was made to substitute a DBE subcontractor for the item(s) of work.

In the event that a substitute DBE subcontractor is found, the prime will be asked to furnish the Department with a copy of the new subcontract agreement for approval by the DBE Program.

GOOD FAITH EFFORTS AND CHANGE ORDERS (§26.53)

As a condition of the privilege to bid, DelDOT requires adequately documented Good Faith Efforts to be made by all bidding contractors/consultants. As a condition of the privilege of award, DelDOT requires the apparent lowest bidder to submit a contractual commitment to its use of the DBEs named, at the dollar amount quoted, and for the work identified at bid. If there is any change during the life of the contract resulting in less or more work, the prime contractor, in consultation with and subject to the consent of DelDOT, must undertake a Good Faith Effort to meet its commitment. If a federally-funded change order is made to a contract on which there is a DBE goal, then the goal (as a percentage) applies to the sum of the change order amount and the original contract. This is true regardless of who initiates the change order. If the change order causes a reduction in the original contract on which there is a DBE goal, then the goal (as a percentage) applies to the revised contract amount. This is true regardless of the work items reduced or who initiated the change order. Prime contractors are required to use all means necessary to meet the DBE goal by securing DBE contracts for the remaining subcontractable elements of a project in order to show a good faith effort was made. The DBE contract goal itself will not change, regardless of change order. a

DelDOT will consider, on a case-by-case basis, what constitutes a good faith effort in the context of each individual change order.

DelDOT has created Good Faith Effort forms for contractors to document the efforts made to meet its commitment. The forms can be found on our website at this link: http://www.deldot.gov/information/business/dbe/pages/forms.shtml

COUNTING DBE PARTICIPATION (§26.55)

The rules under §26.55 apply when calculating the participation of a DBE firm for credit towards meeting a goal. In order to be eligible to participate in meeting any DBE goals, a firm must be certified as a DBE in accordance with the standards of 49 CFR Part 26 before the contract is executed. DBE participation is counted only when the DBE firm actually performs the work themselves. A DBE may subcontract part of the work of its contract to another firm; however, the value of the subcontracted work will be counted toward DBE goals only if the DBE's subcontractor is itself a DBE. Work that a DBE subcontracts to a non-DBE firm does not count toward DBE goals. The Prime Contractor is responsible for tracking attainment throughout the life of the project. DelDOT will not count participation of a DBE subcontractor towards the established goal until payment has been made to the DBE.

The participation percentage for a Delaware certified DBE firm will be evaluated on a project by project basis to ensure that the proper amount of DBE credit is given on each contract. The evaluation will include a review of the subcontract agreement and if necessary by contacting the prime and the DBE firm to discuss the subcontracted work and how it will be performed.

The DBE Program will not count the dollar value of work performed under a contract with a firm after it has ceased to be certified toward your overall goal. The contractor will still be responsible for DBE Goal attainment by contracting with the Delaware certified DBE firm or by demonstrating that a good faith effort has been made to find work and contract with another Delaware Certified DBE firm to increase the participation on the contract.

COUNTING DBE TEMPORARY TRAFFIC CONTROL FIRMS PREVIOUS TO AWARD

Subcontracts for Temporary Traffic Control (a/k/a, flagging) which are offered to meet an established DBE goal, in whole or in part, will be accepted towards meeting the goal at a rate of 70% of the estimated regular flagging hours at award. DelDOT will accept no more than 70% of its estimated regular flagging hours toward the DBE contract goal as submitted by an apparent lowest bidder. In conjunction, DelDOT will not accept any portion of its estimated overtime flagging hours toward a DBE goal as a condition of the award of a federal contract. These rules apply to any apparent lowest bidder previous to the award of a Federal-aid contract. After a contract has been awarded, all payments made to DBE flaggers for regular or overtime flagging hours will be credited towards the DBE contract goal, including any payments that exceed 70% of the original flagging estimate.

Example: DelDOT bid documents show an estimated 1,000 regular flagging hours and 100 overtime flagging hours on an upcoming contract. All bidders on the contract submit written acknowledgment that they will meet the advertised DBE goal on the contract. After the bid opening, the lowest bidder submits signed subcontracts which indicate that all estimated flagging hours will be subcontracted to a DelDOT-certified DBE. DelDOT will apply the subcontracted value of 700 (or, 70% of 1,000) regular hours toward the goal. If this value meets the DBE goal, approval is given to Contract Administration to proceed with award. If the DBE goal is not met, the contractor must provide additional subcontracts to meet the DBE goal within the required timeframe.

COMMERCIALLY USEFUL FUNCTION

A DBE performs a Commercially Useful Function (CUF) when it is responsible for the execution of the work of the contract and is carrying out its responsibilities by actually performing, managing, and supervising the work involved. With respect to materials and supplies used on the contract, the DBE must be responsible for negotiating price, determining quality and quantity, ordering, installing (where applicable) and paying for the material itself. A DBE does not perform a CUF if its role is limited to that of an extra participant in a transaction, contract, or project through which funds are passed in order to obtain the appearance of DBE participation. The DBE Program Office utilizes a form to document when a visit is made to the job site to evaluate CUF.

It is the primary responsibility of the prime contractor to ensure that a DBE firm is performing a CUF. DelDOT, as the contracting agency, has a further oversight responsibility to ensure that the prime contractor has effectively met this responsibility under his/her contract. Periodic site visits will be made by Civil Rights Section personnel to verify that any DBE work is being fulfilled according to contract documents.

The USDOT gives the following key factors in its DBE regulations to help determine whether a CUF is being performed:

- The work subcontracted must be consistent with normal industry practices. The general rule of thumb to be considered is whether a DBE firm would be performing in the manner it is if there was no DBE program;
- The amount that the DBE firm is paid under the contract must be commensurate with the work that is actually being performed to be credited towards the goal;
- When the DBE contractor furnishes materials, the DBE must be responsible for negotiating the price, for determining the quality and quantity of the material, ordering the material and paying for it. As a contractor, a DBE firm would typically be contracted to furnish and install or just to install an item in the contract.
- The DBE's role must not be limited to that of an extra participant in a transaction, contract, or project through which funds are passed through in order to obtain the appearance of DBE participation. In essence, was the role merely a contrived arrangement for the purpose of meeting the DBE contract goal?

In determining whether a DBE is such an extra participant, DelDOT will examine similar transactions, particularly those in which DBEs do not participate. A DBE must have a necessary and useful role in the transaction, of a kind for which there is a market outside the context of the program. The firm's role must not be a superfluous step added in an attempt to obtain credit towards the goal.

A subcontract agreement is required for any DBE firm that is submitted towards the goal on a contract. The subcontract agreement must clearly state what work (contract estimate line items and quantities) will be performed by the DBE and the value for each line item. If the DBE is performing as a supplier (regular dealer) for the 60% participation credit, then a completed and signed regular dealer form must be included in the subcontract agreement as well as a FHWA form 1273.

Both the prime contractor and DelDOT receive credit toward their DBE goal (contract and overall, respectively) only when a DBE working on a contract performs a CUF. **DBEs generally perform work on a DelDOT contract either as a contractor, a trucker, a regular dealer or a manufacturer**. Each of these roles are evaluated differently when determining whether the DBE has or will perform a CUF. The following identifies the manner in which DelDOT will evaluate CUF and count participation toward a DBE goal in conjunction with each category:

- If a DBE firm will be serving as a **contractor**, five (5) distinct operations will be reviewed to determine CUF: management, workforce, equipment, materials, and performance.
- The DBE must manage the work that has been contracted to his/her firm. Management includes, but is not limited to: Scheduling work operations; Ordering equipment and materials; Preparing and submitting certified payrolls, and hiring and firing employees.
- The DBE owner must supervise daily operations, either personally or with a full time, skilled, and knowledgeable superintendent employed by and paid wages by the DBE.

The superintendent must be under the DBE owner's direct supervision. The DBE owner must make all operational and managerial decisions of the firm. Mere performance of administrative duties is not supervision of daily operations.

- In order to be considered an independent business, a DBE firm must keep a regular workforce. DBE firms cannot "share" employees with non-DBE contractors, particularly the prime contractor. The DBE shall perform its work with employees normally employed by and under the DBE's control. All work must be performed with a workforce the DBE firm controls, with a minimum of 30% of the work to be performed by the DBE firm's regular employees, or those hired by the DBE firm for the project from a source other than the prime contractor. The DBE, in all instances, must have direct supervision of all employees.
- The DBE firm must be responsible for all payroll and labor compliance requirements for all employees performing on the contract and is expected to prepare and finance the payrolls. Direct or indirect payments by any other contractor are not allowed.
- A DBE firm may lease specialized equipment from a contractor, excluding the prime, if it is consistent with normal industry practices and at rates competitive for Delaware. A rental agreement must specify the terms of the agreement. The lease must be for a short period of time and involve a specialized piece of equipment readily available at the job site. The operation of the equipment must be subject to the full control of the DBE. The DBE is expected to provide the operator for non-specialized equipment used on the DBE contract.
- The DBE must assume the actual and contractual responsibility for the provision of the material to be incorporated into the item of work being performed by the DBE. The DBE must negotiate the cost, arrange delivery, and pay for the materials and supplies for the project. The DBE must prepare the estimate, quantity of material, and be responsible for the quality of materials. Invoices for material should show the payee as the DBE.
- The DBE must be responsible for the performance, management, and supervision of a distinct element of the work, in accordance with normal industry practice (except where such practices are inconsistent with the DBE regulations).
- NOTE: If the prime contractor believes that the incorrect DBE participation credit is being applied, the prime contractor must provide as much documentation as it feels is necessary that clearly outline how the DBE firm will perform on the contract to the DBE Program Manager. The DBE Program Manager will review the documentation and may contact the prime contractor and DBE firm if necessary and make a final determination. The final determination is not appealable to the U.S. DOT.
- If a DBE firm is a **trucking firm**, 100% of the total value of the transportation services it provides on the contract, using trucks it owns, insures, and operates and using drivers it employs, will be credited toward the project goal.

To be certified in the DBE program as a trucking firm, the DBE firm is only required to own and operate at least one fully licensed, insured, and operational truck used on the contract. To perform a CUF, a DBE firm must also be responsible for the management and supervision of the entire trucking operation on a contract-by-contract basis. There cannot be a contrived arrangement for the purpose of meeting DBE goals.

A DBE can lease a truck(s) from an established equipment leasing business open to the general public. The lease must indicate that the DBE has exclusive use of and control over the truck. This requirement does not preclude the leased truck from working for others during the term of the lease with the consent of the DBE, so long as the lease gives the DBE absolute priority for use of the leased truck. Otherwise, the DBE will not receive full credit for DBE participation.

Leased trucks must display the name and identification number of the DBE. The DBE trucker must also hold the necessary, where appropriate, license, hauling permits, etc., as required by the State of Delaware to transport material on public highways.

To count DBE trucks toward a contract goal, the following can occur:

- The DBE may lease trucks from another DBE firm, including an owner-operator who
 is certified as a DBE. The DBE who leases trucks from another DBE receives credit
 for the total value of the transportation services the lessee DBE provides on the
 contract.
- owner-operator. The DBE who leases trucks from a non-DBE firm, including from a non-DBE owner-operator. The DBE who leases trucks from a non-DBE is entitled to credit for the total value of transportation services provided by non-DBE lessees not to exceed the value of transportation services provided by DBE-owned trucks on the contract. (i.e., for each DBE-owned truck on the contract, the DBE trucking firm may count credit for one non-DBE owned truck which they have leased)
- Additional DBE participation can be achieved from non-DBE trucks. However, the additional participation is only entitled to credit for the fee or commission it receives as a result of the lease arrangement.

Example: DBE Firm X uses two of its own trucks on a contract. It leases two trucks from DBE Firm Y and six trucks from non-DBE Firm Z. DBE credit would be awarded for the total value of transportation services provided by DBE Firm X and DBE Firm Y, and for the total value of transportation services provided by four of the six trucks provided by non-DBE Firm Z. In all, full credit would be allowed for the participation of eight trucks. With respect to the other two trucks provided by Firm Z, DBE credit could be awarded only for the fees or commissions pertaining to those trucks Firm X receives as a result of the lease with Firm Z.

In order for DelDOT to monitor the performance of a DBE trucking firm, the work to be performed must be covered by a subcontract or written agreement approved by the DBE Program prior to performing the work. If a DBE trucking firm will be leasing equipment, a valid lease agreement must be provided to the DBE Program for review. To be considered valid, the lease agreement must include such items as the lessor's

name, list of trucks to be leased by Vehicle Identification Number, (VIN), the agreed upon amount of the cost, and the method of payment. It is the responsibility of the DBE to provide the operator's fuel, maintenance and insurance for all leased trucks.

- As described in 26.55(e)(1)(ii)) a **manufacturer** is a firm that operates or maintains a factory or establishment that produces, on the premises, the materials, supplies, articles, or equipment required under the contract and of the general character described by the specifications. Examples of such items could be a concrete ready mix plant, a crushing operation, fabricating plant such as steel or concrete, etc.
- If a DBE firm will be functioning as a **regular dealer** (commonly referred to as a supplier) by supplying material or supplies for another firm to use, then 60% of the cost of the products provided is counted toward the DBE goal.

In order for a firm to be deemed a regular dealer, it must be an established, regular business that engages, as its principal business and under its own name, in the purchase and sale or lease of the products in question. In addition, a regular dealer is a firm that owns, operates, or maintains a store, warehouse, or other establishment in which the materials, supplies, articles or equipment of the general character described by the specifications and required under the contract are bought, kept in stock, and regularly sold or leased to the public in the usual course of business. Examples of a regular dealer include a plumbing supply or lumber yard.

It is important to make a distinction between a regular dealer and a firm that supplies a product on an ad hoc basis in relation to a particular contract or contractor. The latter does not meet the requirements of a regular dealer because the firm supplies goods on an ad hoc basis or for only one or two contractors with supplier relationships. A regular dealer has a regular trade with a variety of customers. One of the key considerations of being a regular, established dealer is the presence of an inventory of materials and/or supplies. A regular dealer assumes the actual and contractual responsibility for the provision of the material and/or supply. A firm may qualify as a regular dealer of materials sold in bulk (such as fuel, gravel, or sand) if the DBE owns and operates the distribution equipment for said materials.

• If a DBE firm will be functioning as a **broker, packager, manufacturer's representative or agent**, or similar business that arranges or expedites transactions by supplying material or supplies for another firm to use, it is not a regular dealer. This includes firms that arrange the transfer of goods or purchase and supply materials on an ad hoc basis. In this case, 100% of the amount of fees or commissions charged for assistance in the procurement of the materials or supplies, and/or 100% of the fees or transportation charges for the delivery of the materials or supplies will be counted toward the project goal. A determination will be made to ensure that the fees are reasonable and not excessive as compared with fees customarily allowed for similar services. No portion of the cost of the materials and supplies themselves will be counted toward the project goal.

• When a DBE performs **joint venture**, the DBE program staff will evaluate the contract to determine and give credit for the portion of the total dollar value of the contract equal to the distinct, clearly defined portion of the work of the contract that the DBE performs with its own forces toward the DBE goal.

VIII. <u>CERTIFICATION</u> (§26.61 – 26.91)

DelDOT uses the certification standards of Subparts D and E of 49 CFR Part 26 to determine the eligibility of firms wishing to participate as DBEs in its USDOT-assisted contracts. DelDOT will not refuse to certify a firm solely on the basis that it is a newly formed firm, has not yet realized profits from its activities, or has not demonstrated a potential for success. Part 26.65 of the DBE program regulations, requires that an applicant firm be "existing" in order to qualify for the DBE program. The provisions of SAFETEA-LU Section 1101(b) -- Authorization of Appropriations/Disadvantaged Business Enterprises (DBE), establishes the minimum uniform certification criteria to include, but not be limited to: a list of equipment, list of work completed, and analysis of bonding capacity. Therefore, applicants must be able to demonstrate that they are operational or otherwise capable of performing the work they will be doing while in the program. This capability includes having the necessary resources, workforce, and equipment to perform the work. This does not imply that a firm must have received a contract in order to be an existing business, but it does mean that the business exists beyond simply being on paper. DelDOT will grant certification to a firm only for the specific types of work in which the socially and economically disadvantaged owners have the ability to control the firm.

The firm seeking certification has the burden of demonstrating to the DBE Program, by the preponderance of the evidence, that it meets the requirements concerning group membership or individual disadvantage, business size, ownership, and control. The DBE Program will rebuttably presume that members of the following designated groups are socially and economically disadvantaged: citizens of the United States (or lawfully admitted permanent residents) who are women, Black Americans, Hispanic Americans, Native Americans, Asian-Pacific Americans, Subcontinent Asian Americans, or other minorities found to be disadvantaged by the SBA. In order to obtain the benefit of the rebuttable presumption, individuals must submit a signed, notarized statement that they are a member of one of the groups stated above (the Affidavit of Certification found with the DBE application or on the application page found HERE). Applicants do have the obligation to provide the DBE Program with information concerning their economic disadvantage. If the DBE Program has a reasonable basis to believe that an individual who is a member of one of the designated groups is not, in fact, socially and/or economically disadvantaged the DBE Program staff may, at any time, start a proceeding to determine whether the presumption should be regarded as rebutted with respect to that individual. The DBE program staff will then follow the procedures as stated in 49 CFR Part 26.87

UNIFIED CERTIFICATION PROGRAM (UCP)

The Delaware Transit Corporation (DTC), the Delaware River and Bay Authority (DRBA), the Sussex County Engineering Department, and the Delaware Department of Transportation (DelDOT) have signed the Unified Certification Program Memorandum of Understanding (MOU). This agreement describes the objective of the DBE program in Delaware in relation to the Federal regulations. It also states the responsibility of the UCP to make all decisions regarding DBE certification on behalf of all DOT recipients in the state with regards to the DBE program. As stated in Section VI of the MOU, each member of the UCP has agreed that DelDOT shall be the certifying agency for all recipients of FHWA, TRA and FAA funding, and shall conduct all on-site visits. Members agree to abide by the provision of 49 CFR 26. No fees are charged by DelDOT for processing certifications, reviews, investigations, de-certifications, suspensions, or any other services related to management of the DBE program.

SIZE STANDARDS FOR SMALL BUSINESSES (§26.65(A))

To be an eligible DBE, a firm (including its affiliates) must be an existing, for-profit, small business, as defined by Small Business Administration (SBA) standards. An SBA size standard is the largest that a firm can be and still qualify as a small business for Federal Government programs. SBA size standards are expressed in either millions of dollars or number of employees. Size standards are determined by calculating the average annual receipts or the average employment of a firm. DelDOT applies the SBA business size standard correlating to the appropriate type of work that the applicant firm seeks to perform as a DBE. However, in accordance with subsection 26.65 (b), DelDOT will not consider any firm eligible as a DBE for any Federal fiscal year if the firm, including affiliates, has had average annual gross receipts, as defined by SBA regulations, in excess of \$23.98 million over the previous three fiscal years.

In accordance with the standard listed in 13 CFR §121.104(c), DelDOT uses the previous three fiscal years as the period of measurement in determining the financial size of an applicant. Financial size is determined by calculating the average annual receipts of the firm over its most recently completed three fiscal years (or less if the firm has not been in business for three years).

13 CFR §121.104(a) states: "Receipts means "total income" (or in the case of a sole proprietorship, "gross income") plus "cost of goods sold" as these terms are defined and reported on Internal Revenue Service (IRS) tax return forms (such as Form 1120 for corporations; Form 1120S and Schedule K for S corporations; Form 1120, Form 1065 or Form 1040 for LLCs; Form 1065 and Schedule K for partnerships; Form 1040, Schedule F for farms; Form 1040, Schedule C for other sole proprietorships). Receipts do not include net capital gains or losses; taxes collected for and remitted to a taxing authority if included in gross or total income, such as sales or other taxes collected from customers and excluding taxes levied on the concern or its employees; proceeds from transactions between a concern and its domestic or foreign affiliates; and amounts collected for another by a travel agent, real estate agent, advertising agent, conference management service provider, freight forwarder or customs broker. For size determination purposes, the only exclusions from receipts are those specifically provided for in this paragraph. All other items, such as subcontractor costs, reimbursements for purchases a contractor makes at a customer's request, and employee-based costs such as payroll taxes, may not be excluded from receipts."

PERSONAL NET WORTH

All owners claiming disadvantaged status must submit a statement of personal net worth (PNW) when applying for DelDOT DBE certification. The basic principle in counting assets in the personal net worth calculation is to count the present value of assets attributable to the individual applicants(s). If an asset is held as community property, or jointly (including a tenancy by the entireties) between two people, 50 percent of the value of the asset is normally attributed to each person. For example, suppose a woman owner of a firm applying for DBE certification has, with her husband, a \$100,000 joint savings account. Half of this asset -- \$50,000 -- would be counted toward her personal net worth.

A legal instrument valid under state law can alter this normal attribution of assets between owners. In accordance with regulations, subsection 26.67 (c), DelDOT must attribute to an individual claiming disadvantaged status any assets which the individual has transferred to an immediate family member within two years prior to application for participation in the DBE program, or within two years of DelDOT's review of annual affidavit, unless the individual demonstrates transfer of the assets was for education, medical expenses, or some form of essential support. DelDOT recognizes other exclusions as noted in the regulations.

OWNERSHIP

In determining whether the socially and economically disadvantaged participants in a firm own the firm, the DBE Program will consider all the facts in the record viewed as a whole, including the origin of all assets and how and when they were used in obtaining the firm. All transactions for the establishment and ownership (or transfer of ownership) must be in the normal course of business, reflecting commercial and arms-length practices. To be an eligible DBE, a firm must be at least 51 percent owned by socially and economically disadvantaged individuals. The applicant must provide the DBE Program with the legal formation documentation based on the type of entity. Here is a list of required documents for each type of entity: sole proprietorship will satisfy this requirement by providing the personal taxes of the owner (if the firm has been doing business for a year or more); Partnership will require the partnership agreement; joint venture will require the joint venture agreement; Limited Liability Corporation will require the official certificate of formation and the operating agreement with any amendments); C Corp or S Corp will require the official articles of incorporation (signed by the state official), both sides of all corporate stock certificates and the firm's stock transfer ledger, the shareholders agreement, minutes of all stockholders and board of directors meetings, corporate by-laws and any amendments and corporate bank resolution and bank signature cards.

CONTROL AND INDEPENDENCE

When a Delaware based firm's primary line of work requires that the owner hold a professional license, the applicant owner must hold said professional license. The State of Delaware, Division of Professional Regulations (DPR) is the agency who provides the regulatory oversight. More information regarding professional licensing can be found here: http://dpr.delaware.gov/. If the primary line of work does not require that the owner hold a professional license, but rather must have an officer of the company who is licensed, the applicant owner must demonstrate that they have the experience and expertise in order to show control of the firm.

Only an independent business may be certified as a DBE. An independent business is one of which its viability does not depend on a relationship with another firm or firms. In order to be considered an independent business, a DBE firm must keep a regular workforce. DBE firms cannot "share" employees with non-DBE contractors, particularly the prime contractor. To control a firm, a DBE must possess the power to make day-to-day decisions on matters of management, policy, and operations. In controlling a firm, a socially and economically disadvantaged owner cannot engage in outside employment or other business

interests that conflict with the management of the firm or prevent the individual from devoting sufficient time and attention to the affairs of the firm to control its activities. For example, absentee ownership of a business and part-time work in a full-time firm are not viewed as constituting control.

Certification decisions are based on the facts as a whole. As such, all applicants bear the burden of proof to furnish all evidence as required by 49 CFR Part 26. For information about the certification process or to request an application via mail, interested firms should contact DelDOT DBE Program, P.O. Box 778, Dover, DE 19903. Interested parties may also reach the program by calling (302) 760-2035, or via the internet at http://www.deldot.gov/information/business/dbe/index.shtml.

ONLINE CERTIFICATION PROCESS (§26.81-26.83)

Delaware uses the standard Uniform Certification Application Form and the Affidavit of Certification (Appendix F of Part 26 in its entirety). All DBE Certification applications are assigned and processed by DBE Program staff in the order that the completed application and corresponding documents are received, with no exception. DelDOT utilizes an online system for DBE certification.

The Uniform Certification Application Form and the Affidavit of Certification can be found on the DelDOT Civil Rights web page:

http://www.deldot.gov/information/business/dbe/pages/application.shtml

Upon receipt of a DBE application packet, DelDOT will advise each applicant within thirty days whether the application is complete and suitable for evaluation or, if not, what additional information or action is required. Certification application reviews are assigned in the order received and are reviewed by a DBE Specialist or the Program Manager. Applicants for DBE certification may voluntarily withdrawal their application before DelDOT has issued a decision on the application. In this case, the applicant may resubmit their application at any time. Resubmitted applications will be placed at the "end of the line," behind other applications that have been submitted since the firm's previous application was withdrawn. Firms that have established a pattern of frequently withdrawing applications before a decision is made will be required to wait the obligatory twelve month period before being allowed to reapply.

DelDOT has instituted a check-and-balance approach to all recommendations (approval or denial) of certification. Upon initial review, recommendations to approve certification are processed through the Program Manager for a second-level desk review. The Program Manager may concur or disagree with the recommendation, or ask for more information to add clarity to the final decision. In any case where the DBE Specialist or Program Manager recommends the denial of a new applicant, the recommendation letter, review form, and application packet are to be forwarded to the Civil Rights Administrator for a second-level review. The Civil Rights Administrator may concur or disagree with the recommendation, or ask for more information to add clarity to the final decision.

Denial letters are issued by the Civil Rights Administrator and include information for applicant the appeal the denial decision. When no appeal is filed, firms may reapply for certification after twelve months. Once DelDOT has certified a DBE, the firm shall remain certified until and unless its certification has been removed through the procedures of sec 26.87. All Delaware DBE application denials will be posted to the U.S. DOT Division of Civil Rights (DOCR) database found HERE.

In-State Applicants: Applicants whose business home state is Delaware and who submit a completed DelDOT Uniform Certification application, Personal Financial Statement, and all required attachments and documentation will undergo both a desk review and an on-site interview (which will be held at the office of the applicant firm). In pre-certification decisions, the burden of proof lies with the applicant. The applicant must fully comply with all requirements of the application process. DelDOT is under no obligation to either accept or consider any application which is not complete. In any event, the applicant may elect to furnish a completed application or withdraw the request for DBE certification until such time as a complete application can be presented. All determinations of certification are issued by DelDOT's DBE Program. When an applicant is granted DelDOT certification, the firm will be notified in writing of such, will commence being listed in DelDOT's DBE Directory, and will have the full benefit of DelDOT's DBE Program.

- The On-Site Review: According to 49 CFR 26.83(c)(1), DelDOT is not permitted to certify a firm as an eligible DBE unless there has been an on-site review that can be taken into account to verify its eligibility. DelDOT will visit each applicant firm that holds their primary place of business in Delaware. There are, however, some situations in which DelDOT may deny certification to a firm without an on-site review. These situations apply to In-State or Out-of-State applicants. Examples of these situations include:
 - o The personal financial statement of the owner of a firm exceeds the \$1.32 million limit.
 - o The firm exceeds the \$23.98 million cap on gross annual receipts, averaged over three years, or exceeds the applicable SBA business size standard.
 - o The applicant fails to cooperate with DelDOT's information requests.
 - O It is clear from the application that disadvantaged individuals do not own or control the firm (e.g., non-disadvantaged individuals own 51% percent or more of the stock, have the majority of experience in the firm's primary line of work, or make all of the day-to-day business decisions of the company).

Out-of-State Applicants:

• Applicant Responsibilities for Interstate Certification

Under §26.81(d), a UCP "is not required to process an application for certification from a firm having its principal place of business outside the state if the firm is not certified by the UCP in the state in which it maintains its principal place of business." All out-of-state applicants must be granted certification by their home state Unified Certification Program

before DelDOT will accept a DBE application for review. Out-of-state firms that were certified under 49 CFR Part 26 will be not given automatic certification without undergoing a DelDOT review.

In out-of-state pre-certification decisions, the burden of proof continues to lie with the applicant. The applicant must fully comply with all requirements of the application process. Out-of-state applicants must submit a complete copy of their original home-state application form, all supporting documents, an Affidavit Of Certification for Out-Of-State Applicants form, a Personal Financial Statement form, and any other information submitted to their home state or any other related to the firm's certification. This includes affidavits of no change and notices of changes that the applicant submitted to the home state, as well as any correspondence between the applicant and their home state or any other concerning their application or status as a DBE firm. The DelDOT DBE office will make arrangements with the applicant's home state to acquire a copy of their on-site visit report.

Out-of-state applicants must also provide any notices or correspondence from states other than Delaware in relation to their status as an applicant or certified DBE in those states. For example, if an out-of-state firm has been denied certification, decertified, or subject to a decertification action in a state other than Delaware, the firm must inform DelDOT of this fact and provide them all documentation concerning this action. If an out-of-state applicant has filed a certification appeal with USDOT (see § 26.89), the applicant must inform DelDOT of the fact and provide the letter of appeal and USDOT's response. All out-of-state applicants must submit an affidavit sworn to by the firm's owners before a person who is authorized by State law to administer oaths or an unsworn declaration executed under penalty of perjury of the laws of the United States. This affidavit must affirm that the applicant has submitted all the information required by 49 CFR 26.85(c), that the information is complete, and, in the case of the information required by § 26.85(c)(1), is an identical copy of the information submitted to the home state. If the home state on-site report is more than three years old, as of the date the application was received by DelDOT, the applicant will also be required to affirm via sworn affidavit that the facts in the on-site report remain true and correct.

In accordance with federal rules governing cooperation, failure of the applicant to provide any of the above documentation is grounds for denial of certification (see § 26.109). Out-of-state applicants are limited to the NAICS work code(s) for which they are certified to perform according to their home state DBE Program.

o DelDOT Responsibilities for Interstate Certification

Upon receipt of a copy of the original home-state application form, the Personal Financial Statement form, all supporting documents, and any other information submitted to their home state or any other related to the applicant's certification, DelDOT will:

- Within seven days contact the firm's home state and request a copy of the site visit review report, any updates to the site visit review, and any evaluation of the firm based on the site visit.
- O Determine whether there is good cause to believe that the home state certification of the firm is erroneous or should not apply in Delaware. Reasons for making such a determination may include the following:
 - o Evidence that the home state certification was obtained by fraud;
 - o New information, not available to the home state at the time of its certification, showing that the firm does not meet all eligibility criteria;
 - o The home state's certification was factually erroneous or was inconsistent with the requirements of 49 CFR § 26;
 - The State law of Delaware requires a result different from that of the State law of the home state.
 - O The information provided by the applicant firm does not appear to be identical to the information by which the home state based its certification decision.
- O Unless DelDOT has determined that there is good cause to believe that the home state's certification is erroneous or should not apply in Delaware, DelDOT will, no later than 60 days from the date on which it received all information required from the applicant firm, send to the applicant firm a notice that it is certified and place the firm in its directory of certified firms.
- o If DelDOT has determined that there is good cause to believe that the home state's certification is erroneous or should not apply in Delaware, DelDOT will, no later than 60 days from the date on which it received all information required from the applicant firm, send to the applicant firm a notice stating the reasons for its determination. This notice will state the specific reasons why DelDOT believes that the firm does not meet the requirements 49 CFR part 26 for DBE eligibility. This notice will offer the applicant firm 30 days to respond to DelDOT with respect to the reasons listed. The applicant firm bears the burden of demonstrating, by a preponderance of the evidence, that it meets the requirements of 49 CFR part 26 with respect to each issue raised by the notice. Within 30 days of the receipt of the response from the firm, DelDOT will issue a written decision made by an individual who is thoroughly familiar with the provisions of 49 CFR Part 26. The applicant's DelDOT certification is stayed pending the outcome of the review process.

DelDOT's decision to deny certification may be appealed to the Departmental Office of Civil Rights under § 26.89 of 49 CFR.

NAICS Codes

All DBE applicants that have been granted DelDOT DBE certification will be assigned specific NAICS codes which signify the type of work they are authorized to perform as a DelDOT DBE. A correct NAICS code is one that describes, as specifically as possible, the principal goods or services which the DBE firm will be providing on federally-aided DelDOT projects. For in-state firms, DelDOT will assign the NAICS code based on information gathered during the certification review process. For out-of-state, firms, DBE Program staff will review the codes authorized by the home state certifier and assign those that the applicant demonstrated they can perform. Out-of-state applicants are limited to the NAICS work code(s) for which they are certified to provide by their home state DBE Program.

The DBE firm bears the burden of providing the detailed company information the DelDOT needs to make an appropriate NAICS code designation. When describing the type(s) of work a firm can perform, whether on initial certification or when a new type of work is added, DelDOT will use terms of the most specific available NAICS code for that type of work. In addition to applying the appropriate NAICS code, DelDOT will also apply a descriptor to each NAICS code, giving even further detail and specificity to the approved work type(s). Multiple NAICS codes will be assigned where appropriate.

Expanding Certified NAICS Codes After Initial Certification:

DBE firms will be certified only for the specific work for which they can perform at the time of certification. For a current DBE to become certified to perform an additional type of work, the firm must demonstrate that its socially and economically disadvantaged owners are able to control the firm with respect to that type of work. The firm must apply in writing for the additional work items for which it is requesting to be certified. DelDOT will not require that the firm submit a new application for this process; however, the applicant firm must provide any and all information requested by DelDOT to proceed with the update. DelDOT must verify that the disadvantaged owner has the expertise, experience, and equipment to do the additional work. Upon reviewing the requested information, DelDOT will notify the DBE, in writing, of the work codes for which the firm is eligible. The request must be fully processed before any credit can be made toward a DBE goal, and no credit will be received for new work items that are requested after a contract is awarded. In considering what constitutes a "specific type of work" for purposes of 26.71(n), the DelDOT DBE Program will choose the NAICS code most applicable to the business, and will further list a specific description of work items for which the firm is eligible to perform as a DBE. If a DBE firm which has requested a NAICS code update has not undergone a certification review in the previous three years, one will be completed before the NAICS update is made. Out-of-state firms remain limited to the NAICS work code(s) for which they are certified to provide by their home state DBE Program.

For a prime contractor or consultant to receive DBE credit toward a contract goal, the sub-contractor/consultant DBE firm must be certified before the due date for bids or offers on the prime contract. No Contractor or Consultant will receive DBE credit for work done by any firm that has not been certified by DelDOT prior to the prime contract bid date.

POST-CERTIFICATION REVIEW

DBE certification does not expire. Once certified as a DBE, the firm will remain so until its certification has been removed in a formal §26.87 decertification proceeding by any authorized agency except when an individual's personal net worth form shows that his or her personal net worth exceeds \$1.32 million, Then it will not be necessary to have a proceeding under 26.87 to conclusively rebut his or her presumption of economic disadvantage, unless there is a dispute about the facts of the case in DelDOT's determination that the qualifying owners personal net worth exceeds \$1.32 million. However, firms for which DelDOT is their home state certifying agency will be reviewed for continuing eligibility at least every five years from their original certification date. These reviews will include, and not be limited by, the following components: copies of the last three years' business; and, if warranted, an on-site review. DelDOT may choose to conduct a certification review, including a new onsite review, sooner than five years if there is evidence of changed circumstances, a complaint is filed, a NAICS code update is requested, or there are other concerns surrounding the firm's eligibility. An on-site review or request for updated home state certification review may be required when significant changes to corporate structure, the primary objective of the business, a definitive expansion of the business and/or any other notable differences to the original DBE certification application are realized. In the event that DelDOT is unable to perform a five-year review, the DBE firm will remain certified unless proven otherwise.

The State of Delaware is unique in that most intra-state agencies use DelDOT's directory of certified DBE firms to meet their individual requirements. In the State of Delaware, recipients of FHWA, FTA, and FAA funds use the Directory of certified DBE firms to meet their individual DOT-assisted requirements and agree to follow the requirements in Section 26.81.

NOTICES OF CHANGE AND NO CHANGE AFFIDAVITS (§26.83) - ONLINE SYSTEM

All DBE's for which DelDOT is their home state certifying agency must inform DelDOT within thirty days of any change in circumstances affecting their ability to meet size, disadvantaged status, ownership, or control requirements of Part 26, or any material change in the information provided with their application for certification. DBE's must attach supporting documentation describing in detail the nature of such changes. The declaration must be sworn in writing and is executed under penalty of perjury of the laws of the United States. If the DBE should fail to make timely notification of any such change, they will be deemed to have failed to cooperate under §26.109(c). Changes in management responsibility among members of the company are covered by this requirement.

All DBE's for which DelDOT is their home state certifying agency must annually provide to DelDOT an affidavit sworn to by the firm's owners and executed under penalty of perjury of the laws of the United States. This "No Change" affidavit must affirm that there have been no changes in the firm's circumstances affecting its ability to meet size, disadvantaged status, ownership, control requirements, or any material changes in the information provided in its application form, except for changes reported in the thirty day period as discussed in the paragraph above. This affidavit is to be submitted to DelDOT every year on the anniversary of the date of DelDOT DBE certification and shall specifically state that the firm continues to meet SBA business size criteria and the overall gross receipts cap, documenting this affirmation with supporting documentation of the firm's size and gross receipts. If a DBE should neglect to provide this affidavit in a timely manner, they will be deemed to have failed to cooperate under §26.73(c). DelDOT requires firms to provide federal taxes with Annual No Change Affidavit to confirm business size. Additional information or explanation may be requested for the following reason:

- New affiliations noted/documented
- New owner(s) listed (on review form or other forms)
- Unusual changes in Person Net Worth Statements
- Unusual changes in gross receipts reported.

The above information is for example only and the list is not all-inclusive.

If applicable, any NAICS which do not meet the SBA size criteria will be removed from the firm's listing in the DelDOT Certified Directory. DelDOT utilizes an online system to manage Notices of Changes and to No-Change Affidavits. Forms and instructions are available at http://deldot.gov/information/business/dbe/pages/application.shtml

PROCEDURES FOR REMOVAL OF DBE ELIGIBILITY (§26.87)

Any firm may voluntarily remove itself from the DelDOT DBE program at any time by submitting written notice, by failing to respond to requests for information, or by failing to respond to a DBE Program request before the reasonable due date.

In the event that DelDOT proposes to remove the certification eligibility of a DBE, we will follow procedures consistent with 26.87. Removal of eligibility proceedings may be initiated by a recipient, or by DOT directive. Any person may file with the DBE Program a written complaint alleging that a currently certified firm is ineligible and specifying the alleged reasons why the firm is ineligible. The DBE Program will not accept a general allegation that a firm is ineligible or an anonymous complaint. The complaint may include any information or arguments supporting the complainant's assertion that the firm is ineligible and should not continue to be certified. Confidentiality of complainants' identities will be protected as provided in 49 CFR §26.109(b). Once the DBE Program has received a complaint in the approved format described in this paragraph, the DBE Program staff will initiate a review of the entire DBE firm's certification file and may request additional documentation and/or conduct an on-site interview as part of the investigation. The DBE Program will attempt to resolve the investigation within 300 calendar days unless

more time is needed. The Civil Rights Administrator will send a written determination of the findings of the investigation and any action that will be taken. If it is determined that removal of certification is warranted, the DBE Program will initiate the process and follow the procedures set forth in 49 CFR Part 26.87.

DelDOT has the authority to request an updated Personal Net Worth form during any eligibility review. Under 26.67(b)(1), if an individual applicant's PNW shows that his or her PNW exceeds \$1.32 million, it is not necessary for DelDOT to have a proceeding under 26.87 to conclusively rebut his or her presumption of economic disadvantage. In this situation, no hearing or proceeding is called for to rebut the presumption of disadvantaged status. However, if there is a dispute about the facts of a case (e.g., the individual owner challenges the DelDOT's determination that his or her PNW exceeds \$1.32 million), then a 26.87 proceeding is necessary to remove the disadvantaged status of the individual.

A certified DBE may be decertified for any of the following reasons:

- The business has changed to the extent that it is no longer owned or controlled by the disadvantaged person(s).
- The DBE does not respond or submit information as required by the annual "no-change" Affidavit or triennial Three-Year Review.
- The DBE is no longer an on-going business entity.
- The DBE was decertified as an 8(a) firm by the U.S. Small Business Administration; the firm may apply for DelDOT certification but will be considered a decertified firm until it meets DelDOT Program Certification requirements.
- The DBE falsifies a sworn statement.
- The DBE violates the DBE Program or 49 CFR Part 26.
- The DBE fails to notify the DBE Office, within thirty (30) days, of change in the ownership, control, management, independence, address, or location or status as an ongoing concern.
- The DBE review determines the firm no longer meets eligibility standards.

The DBE Program Manager, should one of the above situations arise, will perform an investigation of the facts surrounding the issue and determine if there exists factual support to proceed with the removal of eligibility. If the factual support exists, the DBE Program Manager will send notice to the firm, in writing, that the DBE program has begun procedures to remove eligibility, setting forth the reasons and specific findings upon which the action is based. The DelDOT DBE Program will offer the firm the opportunity for an informal hearing, at which time the DBE may respond to the reasons in the written notice to remove eligibility. Should the DBE wish to schedule an informal hearing, they shall notify the DBE Program within fifteen calendar days of such notification of their intent to be heard before DelDOT's Hearing Officer. If the DBE wishes to forgo an informal hearing, the firm may elect to present their arguments in writing to the DBE office no later than fifteen (15) calendar days of such notification. If the firm chooses to forgo their right to a hearing or their right to submit written evidence to the contrary within the fifteen calendar day deadline, the firm's DBE certification status will be deemed ineligible effective immediately.

Once DelDOT is notified of a decertification appeal, the Hearing Officer will schedule an informal hearing, to be recorded by a court reporter, or allow the firm the opportunity to present their arguments in writing. Upon completion of this process, the Hearing Officer will communicate the determination in writing to both the appealing firm and the DBE Program Manager. The Department's Hearing Officer will be an individual appointed from a separate division within the department who is not in direct contact with the operation of the DBE Program. During the pendency of the decision, the DBE will remain eligible to participate as a DBE. Once DelDOT has made its final eligibility decision, the determination goes into effect immediately. At all stages of the removal of eligibility process, DelDOT shall have the affirmative burden of proving that is the firm is not qualified to be a DBE. If DelDOT denies a firm's application or removes the eligibility of a firm through decertification, the firm may not reapply for certification until twelve months have passed from the date of the final decision.

Any firm, which believes that it has been wrongly denied certification as a DBE with DelDOT may file an appeal to USDOT no later than 90 days after the date of denial of certification. Such appeals may be sent to:

External Civil Rights Programs Division (S-33) Departmental Office of Civil Rights U.S. Department of Transportation 1200 New Jersey Ave, S.E., W78-340 Washington, DC 20590

During the appeal process, the firm shall remain ineligible for consideration as a disadvantaged business with respect to DelDOT's DBE Program until and unless the USDOT finds that the firm is eligible as outlined in 49 CFR Part 26.

We will promptly implement any USDOT certification appeal decisions affecting the eligibility of DBEs on our USDOT-assisted contracts (e.g., certify a firm if USDOT has determined that our denial of its application was erroneous).

Suspension

The DBE Program shall immediately suspend a DBE's certification without adhering to the requirements in 49 CFR §26.87(d) when an individual owner whose ownership and control of the firm are necessary to the firm's certification dies or is incarcerated. The DBE Program may immediately suspend a DBE's certification without adhering to the requirements in 49 CFR §26.87(d) when there is adequate evidence to believe that there has been a material change in circumstances that may affect the eligibility of the DBE firm to remain certified, or when the DBE fails to notify the recipient or UCP in writing of any material change in circumstances as required by 49 CFR §26.83(i) or fails to timely file an affidavit of no change under 49 CFR §26.83(j). In determining the adequacy of the evidence to issue a suspension, the DBE Program shall consider all relevant factors,

including how much information is available, the credibility of the information and allegations given the circumstances, whether or not important allegations are corroborated, and what inferences can reasonably be drawn as a result. FHWA, FTA, FAA or U. S. DOT may direct the DBE Program to take action pursuant to this section if it determines that information available to it is sufficient to warrant immediate suspension. When a firm is suspended pursuant to this section, the DBE Program shall immediately notify the DBE of the suspension by certified mail, return receipt requested, to the last-known address of the owner(s) of the DBE. Suspension is a temporary status of ineligibility pending an expedited show cause hearing/proceeding under 49 CFR §26.87 to determine whether the DBE is eligible to participate in the program and consequently should be removed. The suspension takes effect when the DBE receives or is deemed to have received, the Notice of Suspension. While suspended, the DBE may not be considered to meet a contract goal on a new contract, and any work it does on a contract received during the suspension shall not be counted toward a recipient's overall goal. The DBE may continue to perform under an existing contract executed before the DBE received a Notice of Suspension and may be counted toward the contract goal during the period of suspension as long as the DBE is performing a commercially useful function under the existing contract. Following receipt of the Notice of Suspension, if the DBE believes it is no longer eligible, it may voluntarily withdraw from the program, in which case no further action is required. If the DBE believes that its eligibility should be reinstated, it must provide the DBE Program information demonstrating that the firm is eligible notwithstanding its changed circumstances. Within 30 days of receiving this information, the DBE Program will either lift the suspension and reinstate the firm's certification or commence a decertification action under 49 CFR §26.87. If the DBE Program commences a decertification proceeding, the suspension remains in effect during the proceeding. The decision to immediately suspend a DBE under this section is not appealable to the U. S. DOT. The failure of a DBE Program to either lift the suspension and reinstate the firm or commence a decertification proceeding, as required by this section, is appealable to the U. S. DOT under 49 CFR §26.89 of this part, as a constructive decertification.

IX. INFORMATION COLLECTION, REPORTING, AND RETENTION

BIDDERS LIST

DelDOT collects information to develop a bidders list of all successful and unsuccessful prime contractors bidding on DelDOT USDOT-assisted contracts. This database is updated weekly. The database is used to assist with setting overall goals. The following information is collected:

- Firm Name
- Firm Address

MONITORING PAYMENTS TO DBES

The DBE Office for federally assisted projects will:

- Maintain records showing awards to DBEs.
- Have the capacity to compile quarterly contract reports to track DBE obligations. These
 reports will show the value of work that each individual DBE has completed during the
 quarter.
- Require prime contractors to maintain records and documents of payments to DBEs for three years following the performance of the contract. These records will be made available for inspection upon request by any authorized representative of the DelDOT or DOT. This reporting requirement also extends to any certified DBE subcontractor.
- Keep a running tally of actual payments to DBE firms for work committed to them at the time of contract award.
- Perform interim audits of contract payments to DBEs. The audit will review payments
 to DBE subcontractors to ensure that the actual amount paid to DBE
 subcontractors equals or exceeds the dollar amounts stated in the schedule of DBE
 participation.

The DTC Director of Civil Rights Office for FTA assisted projects will:

- Require prime contractors to maintain records and documents of payments to DBEs for three years following the performance of the contract. An authorized representative of DTC or FTA will make these records available for inspection upon request. This reporting requirement also extends to any certified DBE subcontractor.
- Keep a running tally of actual payments to DBE firms for work committed to them at the time of contract award.
- Perform interim audits of contract payments to DBEs. The audit will review payments to DBE subcontractors to ensure that the actual amount paid to DBE subcontractors equals or exceeds the dollar amounts stated in the schedule of DBE participation.

REPORTING

DelDOT will transmit to FHWA the Uniform Report of DBE Awards or Commitments and Payments to FHWA at intervals stated on the form, or as requested by FHWA. Any other reports regarding the DelDOT DBE program requested by FHWA will also be submitted as required using the appropriate reporting forms and format.

By January 1 of each year, from January 1, 2015, forward, DelDOT report to the US Department of Transportation's Office of Civil Rights the percentage and location of Delaware certified DBE firms in the UCP directory based on the following categories:

- Women
- Socially and economically disadvantaged individuals (other than women)
- Women who are socially and economically disadvantaged individuals

Record Retention

DelDOT will keep a complete application package for each certified firm including all affidavits of no-change, change notices, on-site reviews and other documents deemed appropriate indefinitely. All other certification or compliance records will be retained for a minimum of three years.

X. CONFIDENTIALITY

DelDOT will safeguard from disclosure to third parties information that may reasonably be regarded as confidential business information, consistent with Federal, State, and Local law. Notwithstanding any contrary provisions of state or local law, DelDOT will not release personal financial information submitted in response to the personal net worth requirement to a third party (other than USDOT) without the written consent of the applicant.

XI. COMMON TRANSPORTATION-INDUSTRY NAICS PAIRED WITH CURRENT DBE PROGRAM SIZE STANDARDS*

*This is a partial list of codes from the North American Industry Classification System. For a current list of all approved NAICS codes, please visit http://www.census.gov/eos/www/naics/

**To maintain parity with the DBE financial size regulation (49 CFR §26.65(b)), the average annual gross receipts of <u>any</u> firm's previous three fiscal years cannot be in excess of \$23.98 million, regardless of the SBA size standard

		Size standard	Size standard
NAICS Codes	NAICS U.S. Industry Title	in millions of	in number of
		dollars**	employees

Subsector 236 – Construction of Buildings

236117	New Housing For-Sale Builders	\$36.5
236210	Industrial Building Construction	\$36.5
236220	Commercial and Institutional Building Construction	\$36.5

Subsector 237 – Heavy and Civil Engineering Construction

_			
	237110	Water and Sewer Line and Related	\$36.5
		Structures Construction	\$30.3

Highway, Street, and Bridge Construction		\$36.5
237990	Other Heavy and Civil Engineering Construction	
Except, Dredging and Surface Cleanup Activities		\$27.5

Subsector 238 – Specialty Trade Contractors

Dubbector 200	Specially Trade Contractors	
238110	Poured Concrete Foundation and Structure Contractors	\$15.0
238120	Structural Steel and Precast Concrete Contractors	\$15.0
238130	Framing Contractors	\$15.0
238140	Masonry Contractors	\$15.0
238160	Roofing Contractors	\$15.0
238190	Other Foundation, Structure, and Building Exterior Contractors	\$15.0
238210	Electrical Contractors and Other Wiring Installation Contractors	\$15.0
238220	Plumbing, Heating, and Air- Conditioning Contractors	\$15.0
238290	Other Building Equipment Contractors	\$15.0
238310	Drywall and Insulation Contractors	\$15.0
238320	Painting and Wall Covering Contractors	\$15.0
238330	Flooring Contractors	\$15.0
238390	Other Building Finishing Contractors	\$15.0
238910	Site Preparation Contractors	\$15.0
238990	All Other Specialty Trade Contractors	\$15.0

Subsector 323 – Printing and Related Support Activities

323113	Commercial Screen Printing	500
323117	Books Printing	1250

Subsector 541 – Professional, Scientific and Technical Services

O 44 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
541310	Architectural Services	\$7.5
541320	Landscape Architectural Services	\$7.5
541330	541330 Engineering Services	
541340	Drafting Services	\$7.5
541370	Surveying and Mapping (except Geophysical) Services	\$15.0
541380	541380 Testing Laboratories	
541430	Graphic Design Services	\$7.5
541511	Custom Computer Programming Services	\$27.5

541512	Computer Systems Design Services	\$27.5	
541513	Computer Facilities Management Services	\$27.5	
541519	Other Computer Related Services	\$27.5	
Except,	Information Technology Value Added Re	esellers	150
541611	Administrative Management and General Management Consulting Services	\$15.0	
541612	Human Resources Consulting Services	\$15.0	
541613	Marketing Consulting Services	\$15.0	
541614	Process, Physical Distribution, and Logistics Consulting Services	\$15.0	
541618	Other Management Consulting Services	\$15.0	
541620	Environmental Consulting Services	\$15.0	
541690	Other Scientific and Technical Consulting Services	\$15.0	
541720	Research and Development in the Social Sciences and Humanities	\$20.5	
541810	Advertising Agencies	\$15.0	
541820	Public Relations Agencies	\$15.0	
541850	Outdoor Advertising	\$15.0	
541860	Direct Mail Advertising	\$15.0	
541890	Other Services Related to Advertising	\$15.0	
541910	Marketing Research and Public Opinion Polling	\$15.0	
541922	Commercial Photography	\$7.5	
541990	All Other Professional, Scientific and Technical Services	\$15.0	

Subsector 561 – Administrative and Support Services

~			
	561730	Landscaping Services	\$7.5

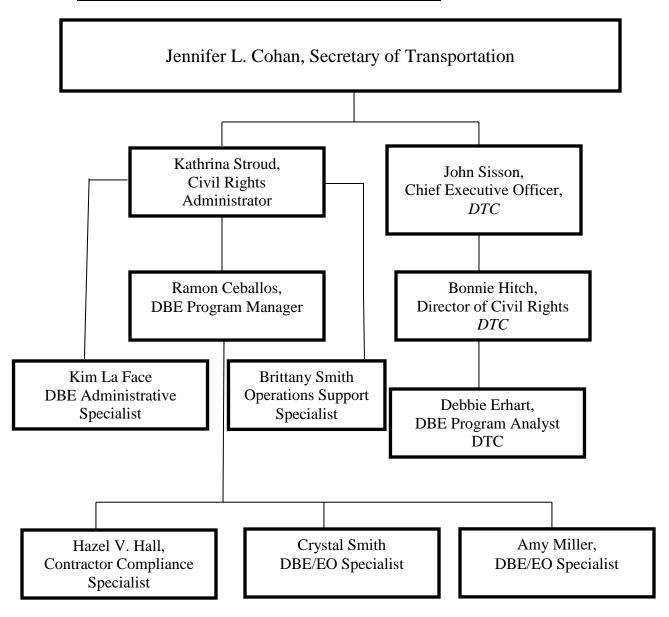
Subsector 562 – Waste Management and Remediation Services

562910	Remediation Services	\$20.5	
Except, Environmental Remediation Services			750

Subsector 611 – Educational Services

611699	All Other Miscellaneous Schools and Instruction	\$11.0
611710	Educational Support Services	\$15.0

XII. DelDOT DBE Program Organizational Chart



XIII. DelDOT DBE Good Faith Effort Forms

Clicking on either image will open the complete document from the DelDOT DBE Forms and Publications web page. Please note that one is for contractors and the other is for professional services firms.

Delaware Department of Transportation Documentation of Contractor Good Faith Efforts

		Documentati	on or com	iracioi Good i aitii L	iioito	
A.	Project In	formation				
Projec Numb						
В.	Prime Co	ntractor Infor	mation			
Comp	any Name:					
Conta	ct Person: _					
				ty, State, Zip Code:		
Email	Address:					
Phone	e Number:			FAX Number:		
				ed Business Enterprise (D		
If so,	please enter	your firm's cert	ification numb	per:		
C.	Good Fair	th Effort Crite	eria Questio	ns		
1.	Did you atter	nd the pre-bid n	neetings?		☐ Yes	□ No
	Did you cor solicit their in		ho attended	the pre-bid meeting to	☐ Yes	□No
Descr	ibe your effo	rts made:				
	minority-focu those who ha	is media and/o	r other media ity to perform	ion, trade association, to solicit the interest of the work of the contract he solicitation?	Yes If yes, plea all publica attach the each adve	se identify tions and proof of rtisement
	cation:		Date:	Publication:	Dat	e:
	cation:		Date: Date:	Publication: Publication:	Dat Dat	
Contra	actor GFE Doo	sumentation				Page 1 of 5

Delaware Department of Transportation
Documentation of Professional Services Good Faith Efforts

A.	Project Infor	mation		
Agreement Number(s)/Title:				
В.	Prime Consu	ultant Information		
Company Name:				
Contact Person:				
Address: City, State, Zip Code:				
Email Address:				
Phone Number: FAX Number:				
Is Prime Consultant certified as a Disadvantaged Business Enterprise (DBE)?				
If so, please enter your firm's certification number:				
C. Good Faith Effort Criteria Questions				
1.	Did you attend the pre-proposal meetings? ☐ Yes ☐ No			
1a .	Did you contact parties who attended the pre-proposal meeting			☐ Yes ☐ No
Describe your efforts made:				
2.	2. Did you advertise in general circulation, trade association, minority-focus media and/or other media to solicit the interest of those who have the capability to perform the work of the contract in sufficient time for them to respond to the solicitation? Yes No If yes, please identify all publications and attach the proof of each advertisement listed.			
		Date:	Publication:	Date:
Publication: Publication:		Date:	Publication: Publication:	Date:
		FE Documentation		Page 1 of 5

XIV. DelDOT Uniform Certification Application



Appendix F

UNIFORM CERTIFICATION APPLICATION DISADVANTAGED BUSINESS ENTERPRISE (DBE) AIRPORT CONCESSION DISADVANTAGED BUSINESS ENTERPRISE (ACDBE) 49 C.F.R. Parts 23 and 26

Roadmap for Applicants

You may be eligible to participate in the DBE/ACDBE program if:

- The firm is a for-profit business that performs or seeks to perform transportation related work (or a concession activity) for a recipient of Federal Transit Administration, Federal Highway Administration, or Federal Aviation Administration funds
- The firm is at least 51% owned by a socially and economically disadvantaged individual(s) who also controls it.
- . The firm's disadvantaged owners are U.S. citizens or lawfully admitted permanent residents of the U.S.
- . The firm meets the Small Business Administration's size standard and does not exceed \$23.98 million in gross annual receipts for DBE (\$52.47 million for ACDBEs). (Other size standards apply for ACDBE that are banks financial institutions, car rental companies, pay telephone firms, and aut

2. How do I apply?

First time applicants for DBE certification must complete and submit this certification application and related material to the certifying agency in your home state and participate in an on-site interview conducted by that agency. The attached document checklist can help you locate the items you need to submit to the agency with your completed application. If you fail to submit the required documents, your application may be delayed and/or denied. Firms already certified as a DBE do not have to complete this form, but may be asked by certifying agencies outside of your home state to provide a copy of your initial application form, supporting documents, and any other information you submitted to your home state to obtain certification or to any other state related to your certification

3. Where can I send my application? INSERT UCP PARTICIPATING MEMBER CONTACT INFORMATION!

4. Who will contact me about my application and what are the eligibility standards? The DBE and ACDBE Programs require that all U.S. Department of Transportation (DOT) recipients of federal assistance participate in a statewide Unified Certification Program (UCP). The UCP is a one-stop certification program that eliminates the need for your firm to obtain certification from multiple certifying agencies within your state. The UCP is responsible for certifying firms and maintaining a database of certified DBEs and ACDBEs for DOT grantees, pursuant to the eligibility standards found in 49 C.F.R. Parts 23 and 26.

5. Where can I find more information?

U.S. DOT-https://www.civilrights.dot.gov/ (This site provides useful links to the rules and regulations governing the DBE/ACDBE program, questions and answers, and other pertinent information)

SBA-Small Business Size Standards matched to the North American Industry Classification System (NAICS): http://www.census.gov/eos/www/nsics/ and http://www.sba.gov/content/table-small-business-size-standards.

In collecting the information requested by this form, the Department of Transportation (Department) complies with the provisions of the Federal Firedom of Information and Privacy Acts (5 U.S.C. 552 and 552a). The Privacy Act provides comprehensive protections for your personal information. This includes how information is collected, used, disclosed, stored, and discorded. Your information will not be disclosed to faird parties without your convent. The information collected will be used solely to determine your firm's displicitly to participate in the Department's Disadvantaged Business Entreprise Program as defined in 49 CFR §25.3 and the Airport Concession Disadvantaged Business Entreprise Program as defined in 49 CFR §25.3. You may review DOT's complete Privacy Act Statement in the Federal Register published on April 11, 2000 (65 FR 1947).

Under 49 C.F.R. §26 107, dated February 2, 1999 and January 28, 2011, if at any time, the Department or a recipient has crossen to believe that any person or firm has willfully and knowingly provided incorrect information or made false statements, the Department may injuste suspension or deforment proceedings against the person or firm under 2 CFR Ports 180 and 1200, Nonpercurrent Superation and Department, take enforcement across under 9 CF.F. Port 31, Program Francis and Could Pleasedness, audior refer the source to the Department of Junior for criminal prosecution under 18 U.S.C. 1001, which probability false statements in Federal programs.

XV. Race-Neutral & Race-Conscious Participation

Breakout of Estimated Race-Neutral & Race Conscious Participation

Clicking on the image will take you to the DelDOT **DBE Application** web page where the complete document can be found as well as other forms that are required to submit a complete application.

DelDOT will meet the maximum feasible portion of its overall goal by using race-neutral means of facilitating DBE participation. DelDOT uses the following race-neutral means to increase DBE participation:

- Arranging solicitations, times for the presentation of bids, quantities, specifications, and delivery schedules in ways that facilitate participation by DBEs and other small businesses and by making contracts more accessible to small businesses
- Providing technical assistance to DBE firms and prime contractors
- Carrying out information and communications programs on contracting procedures
 and specific contract opportunities (e.g., ensuring the inclusion of DBEs, and other
 small businesses, on recipient mailing lists for bidders; ensuring the dissemination
 to bidders on prime contracts of lists of potential subcontractors
- Implementing a supportive services program to develop and improve immediate and long-term business management, record keeping, and financial and accounting capability for DBEs and other small businesses
- Providing services to help DBEs, and other small businesses, improve long-term development, increase opportunities to participate in a variety of kinds of work, handle increasingly significant projects, and achieve eventual self-sufficiency;
- Ensuring distribution of your DBE directory, through print and electronic means, to the widest feasible universe of potential prime contractors
- Assisting DBEs, and other small businesses, to develop their capability to utilize emerging technology and conduct business through electronic media

We estimate that, in meeting our overall goal of 13.8%, we will obtain 2.2% from race-neutral participation and 11.6% through race-conscious measures.

The following is a summary of the basis of our estimated breakout of race-neutral and race-conscious DBE participation:

• To determine a projection of the maximum feasible portion of the overall DBE goal that is potentially attainable through race-/gender-neutral participation in DOT-assisted contracting, DelDOT examined DOT-assisted contracts that did not have a DBE contract goal in federal fiscal years 2008 – 2012, searching for participation of DBE firms as prime contractors or subcontractors. Additionally, DelDOT examined all DBE subcontracts that were not submitted for goal attainment purposes on contracts that awarded during the same time period and were assigned DBE goals. All available race-/gender-neutral evidence was examined to determine the past level of race-/gender-neutral DBE participation in Construction and Professional Service categories. The combined race-/gender-neutral prime contract

and subcontract awards are combined to arrive at the race-/gender-neutral financial participation level.

In order to ensure that our DBE program will be narrowly tailored to overcome the effects of discrimination, if we use contract goals we will adjust the estimated breakout of race-neutral and race-conscious participation as needed to reflect actual DBE participation (see 26.51(f)) and we will track and report race-neutral and race-conscious participation separately. For reporting purposes, race-neutral DBE participation includes, but is not necessarily limited to, the following: DBE participation through a prime contract a DBE obtains through customary competitive procurement procedures; DBE participation through a subcontract on a prime contract that does not carry DBE goal; DBE participation on a prime contract exceeding a contract goal; and DBE participation through a subcontract from a prime contractor that did not consider a firm's DBE status in making the award.

We will maintain data separately on DBE achievements in those contracts with and without contract goals, respectively.