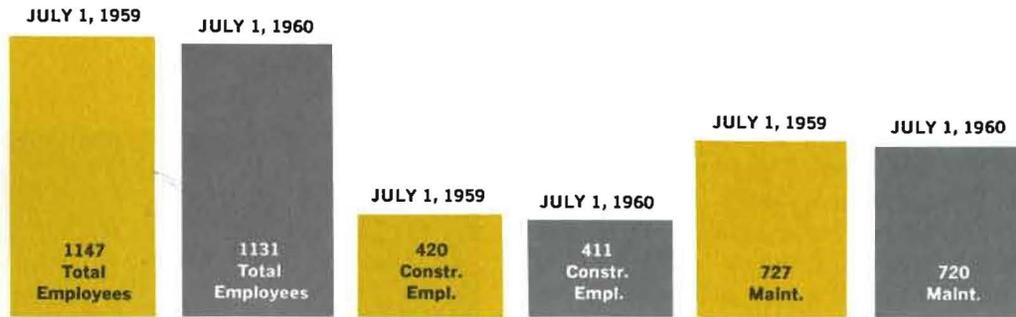


ENGINEERING DIVISION



All Construction employees are salaried, while the maintenance force is composed of (as of July 1, 1960) 164 salaried personnel and 556 biweekly employees.

Most of the reduction in the maintenance force is accounted for by the reorganization of the work areas to provide for economy and greater efficiency. The reorganization method is discussed elsewhere in this report.

The operation of the Engineering Division is constantly under review to provide the most sound organization possible for the speedy fulfillment of its responsibilities to the people of the State.

A CONCERN WITH THE INDIVIDUAL

The preceding section of this report dealt with all the divisions of the Department which plan, design, construct and maintain Delaware's highways and bridges. It is true that these services are provided for individuals in our State, but they are primarily concerned with the flow of statistically determinable traffic volumes, a sort of dehumanized figure. Roads and highways provide paths for masses of vehicles, so that they can move about and through the State with a minimum of trouble and danger.

However, the Delaware State Highway Department has services which are primarily concerned with the individual as such. Two of the Department's services are primarily designed to assist and control the individual vehicle driver: Motor Vehicle Department and the State Police. Two of them have as a goal the comfort and recreational welfare of the individual citizen: Mosquito Control Division and the Public Lands Section, now operating under the Bridge Division. The Publicity Section, of course, is a service section, too, which has as its goal the dissemination of information about the operations of the Department to all those interested.

We call these functions of the Highway Department **CITIZENS SERVICES**. A report on their activities for the past fiscal year follows.